

#### Web Server-Side Security

Protecting the Server

Standard Defenses

Server-Side Scripts

Injection Attacks

Example: Webmail

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Filtering Webmail

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File Permissions

Scrubbing Your Site

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Phishing

# Web Server-Side Security



# **Protecting the Server**

#### Web Server-Side Security Protecting the

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- Example: Webmail

- Server
- Filtering Webmail Requests
- File Permissions
- Scrubbing Your Site
- Users
- **Email Security**
- Secure Email
- Threats
- PGP and S/MIME
- Phishing

- Servers are very tempting targets
  - Defacement
- Steal data (i.e., credit card numbers)
  - Distribute malware to unsuspecting clients



### **Standard Defenses**

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Standard Defenses

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Check all inputs

Remember that *nothing* the client sends can be trusted

Scrub your site



# **Server-Side Scripts**

Web Server-Side Security Protecting the Server Standard Defenses Server-Side Scripts Injection Attacks Example: Webmail Server Filtering Webmail Requests File Permissions Scrubbing Your Site Users Email Security Secure Email Threats PGP and S/MIME

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- Most interesting web sites use server-side scripts: CGI, ASP, PHP, server-side include, etc.
- Each such script is a separate network service For a web site to be secure, *all* of its scripts must be secure
- What security context do scripts run in? The web server's? How does the server protect its sensitive files against malfunctioning scripts? This latter is a particular problem with server
- This latter is a particular problem with server plug-ins, such as PHP
- Partial defense: use things like suexec



# **Injection Attacks**

Oops...

Web Server-Side Security Protecting the Server Standard Defenses Server-Side Scripts Injection Attacks Example: Webmail Server Filtering Webmail Requests File Permissions Scrubbing Your Site Users Email Security Secure Email Threats PGP and S/MIME Phishing

Often, user-supplied input is used to construct a file name or SQL query Bad guys can send bogus data Example: a script that sends email collects a username and executes /usr/bin/sendmail username The bad guy supplies foo; rm -rf / as the username The actual code executed is /usr/bin/sendmail foo; rm -rf /



# **Example: Webmail Server**

Web Server-Side Security Protecting the Server Standard Defenses Server-Side Scripts Injection Attacks Example: Webmail Server Filtering Webmail Requests File Permissions Scrubbing Your Site Users Email Security Secure Email Threats

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Phishing

- Assumption: general-purpose machine has a webmail server
- User mailboxes are under /home/\*/mail. Folders are separate directories under that; each mail message is a separate file in a subdirectory. (This is very close to the CU-CS setup.)
- What needs tight filtering?



# **Filtering Webmail Requests**

Web Server-Side Security Protecting the Server Standard Defenses Server-Side Scripts **Injection Attacks** Example: Webmail Server Filtering Webmail Requests File Permissions Scrubbing Your Site Users Email Security Secure Email

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The usename may not need too much filtering (except for SQL issues), becase it's authenticated against a list of valid users Folder names do need checking — what if a user specifies folder ../../etc? What if a user specifies

../../etc/passwd for a message file?



### **File Permissions**

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What UID does the webmailer run as? It needs some privileges, to read everyone's

mail folders

But running as root is dangerous, because then it can be tricked into reading protected files:

ln /some/secret/file mail/inbox/42



# **Scrubbing Your Site**

Web Server-Side Security Protecting the Server Standard Defenses Server-Side Scripts **Injection Attacks** Example: Webmail Server **Filtering Webmail** Requests File Permissions Scrubbing Your Site Users **Email Security** Secure Email Threats PGP and S/MIME Phishing

- What is *really* being served?
  Web servers often come with default scripts some of these are insecure
  Example: nph-test-cgi that used to come with Apache
  Example: proprietary documents: Google for
  - Example: proprietary documents; Google for them:
  - filetype:pdf "company confidential"
- (By the way, many documents have other, hidden data)
- Can Google for some other vulnerabilities, too



# Users

Web Server-Side Security Protecting the Server Standard Defenses Server-Side Scripts **Injection Attacks** Example: Webmail Server Filtering Webmail Requests File Permissions Scrubbing Your Site Users Email Security Secure Email

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If your site permits user web pages — this deparment? — you have serious threats Are the user CGI scripts secure? Can users run PHP scripts in the browser's security context?

Are all of these secure?



Web Server-Side Security

Email Security

The Usual Questions

Assets

Secure Email

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# **Email Security**



## **The Usual Questions**

Web Server-Side Security

Email Security The Usual Questions

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What are we trying to protect? Against whom?



### Assets

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- Confidentiality people often discuss sensitive things via email
- Authenticity who really sent the email?
- Anti-spam?
- Phishing?
- Authenticity has many motivations here



Web Server-Side Security

Email Security

Secure Email

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# **Secure Email**



# **General Strategy**



Basic scheme is pretty straight-forward
Encrypt the message body with a symmetric
cipher, using a randomly-generated traffic key
Use public key cryptography to encrypt the
traffic key to all recipients
Digitally sign a hash of the message
But there are many details



### **Some Details**

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- Obvious ones: which symmetric, public key, and hash algorithms to use? More subtle: which algorithms do the recipients understand? Where do certificates come from? Do you sign the plaintext or the ciphertext? How do you handle BCC? Will the ciphertext survive transit intact? How are header lines protected?
- What about attachments?
- Many possible answers to all of these questions



# Transit

#### Web Server-Side Security Email Security Secure Email General Strategy Some Details Transit Signing Headers General Flow Threats PGP and S/MIME Phishing

- Not all mail systems accept all characters
- Cryptographic transforms won't survive even minor changes
- Very few are 8-bit clean
- EBCDIC vs. ASCII? Unicode? Tabs versus blanks?
  - Solution: encode all email in *base 64*, using characters all systems accept: A-Za-z0-9+/
- Use 4 bytes to represent 3; overhead is 33%
- Only those characters matter; everything else is deleted on receipt, including white space



# Signing

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- If you sign the plaintext and then encrypt, the sender's identity is hidden from all except the proper recipients
  - If you sign the ciphertext, a gateway can verify signatures and present mail accordingly perhaps better for anti-spam and anti-phishing



### Headers

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Headers change in transit Obvious example: Received: lines are added Less-obvious example: Email addresses are often rewritten to hide internal machines, and present clearer addresses to the outside: smb@att.com  $\rightarrow$  Steven.Bellovin@att.com Consequence: headers are *not* protected by secure email schemes



### **General Flow**



Collect input message Put in canonical form Encrypt and sign, or sign and encrypt Add metadata: encrypted traffic key, your certificate, algorithm identifiers, etc. Convert to transit form Embed in email message



Web Server-Side Security

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#### Threats

Eavesdropping Password Theft Hacking Screen Dumps Subpoena Attacks Rubber Hose

Cryptanalysis

Spoofing

Systems Issues

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## **Threats**



## Eavesdropping



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Most obvious way to read email: eavesdropping The bad guy "simply" listens to the network Harder than it sounds, except for some wireless nets

Frequently used by police and intelligence agencies, i.e., the FBI's *Carnivore* device



### **Password Theft**

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Most email is retrieved by login and password Anyone who gets your password can read your email

It's much easier for an eavesdropper to pick those up — passwords are usually sent each time someone polls for new email



# Hacking

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- The real threat to email is while it's in storage This can be temporary storage, waiting for you to pick it up
- It can also be your personal machine, for email you've sent or received
- What if your laptop is stolen? Does it have plaintext copies of all the secure email you've sent and received?



#### **Screen Dumps**

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Connect via X11

Use some other Trojan horse software to dump user's screen periodically Reflection off the back wall...



## Subpoena Attacks

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What if you records are subpoenaed? This is a legal issue; technical wiggling won't help!



# **Rubber Hose Cryptanalysis**

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- What if the local secret police want to know what some intercepted email says?
- Protecting human rights workers was one of the original goals for PGP!
  - It's public key-encrypted you can't read it
  - If the signature is encrypted, they can't even prove you sent it
- Of course, people like that don't care much about proof, and they don't like to take "no" for an answer...



# Spoofing

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Ordinary email is trivial to spoof
On timesharing machines and web mailers, the systems can tack on the userid
On PCs, individuals set their own addresses *No* security — if you need to authenticate
email, you have to use crypto



#### **Systems Issues**

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Only read email on secure machines
Only connect to them securely
Watch out for buggy mailers and systems
But if the process of reading secure email is
too cumbersome, your email will be insecure,
because you'll never use the secure version
Finding the right tradeoff is a difficult
engineering choice



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#### PGP and S/MIME

Approaches Certificate Style Web of Trust Does the Web of Trust Work? Finding Public Keys Which Style is Better?

Phishing

# **PGP** and **S/MIME**



### **Approaches**



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#### Approaches

Certificate Style Web of Trust Does the Web of Trust Work? Finding Public Keys Which Style is Better?

Phishing

Two major standards, PGP and S/MIME Many minor syntactic differences Major split by audience: computer scientists like PGP; mainstream users use S/MIME Biggest technical difference: how certificates are signed



# **Certificate Style**

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Certificate Style

Web of Trust Does the Web of Trust Work?

Finding Public Keys Which Style is Better?

Phishing

- S/MIME uses standard X.509 certificate format
- More importantly, X.509 certificates form a traditional PKI, with a root and a hierarchical structure
- Works well within an organization
- Between organizations, can work if it's easy to find that organization's root
- CU has no PKI what is the PKI under which you'd find my cert? Why should you trust its root?



### Web of Trust

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PGP use a "web of trust"
Anyone can sign a certificate
Most people have more than one signature —
I have 65 signatures on my primary PGP key
Do you know and trust any of my signers?
See my key at

http://www.cs.columbia.edu/~smb/smbpgp.txt



### **Does the Web of Trust Work?**

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Number of signatures alone is meaningless; I can create lots of identities if I want I can even forge names — is the "Angelos Keromytis" who signed my key the same one who's a professor here? How do you know? There are at least six PGP keys purporting to belong to "George W. Bush". One is signed by "Yes, it's really Bush!"

You have to define your own set of trust anchors, as well as policies on how long a signature chain is too long



# **Finding Public Keys**

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Many mailers cache received certificates Some organizations list people's certificates in an LDAP database Some people have them on their web site For PGP, there are public key servers anyone can upload keys Is that safe? Sure — the security of a certificate derives from the signature, not from where you found it



# Which Style is Better?

Web Server-Side Security Email Security Secure Email Threats PGP and S/MIME

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Phishing

- PGP was easier to start it doesn't need an infrastructure
- Many security and network conferences have "PGP key-signing parties"
- S/MIME is better for official use it makes it clearer when someone is speaking in an organizational role, since the organization issued the certificate.
- Both have usability issues, though PGP is probably worse



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# Phishing



# What is Phishing?

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- Spoofed emails, purportedly from a financial institution
- Ask you to login to "reset" or "revalidate" your account
- Often claim that your account has been suspended



# A Phish

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What's Wrong? The Login Box The URL Bar They Want Data

```
From: no-reply@flagstarbanking2.com
To: undisclosed-recipients:;
Subject: YOUR ACCOUNT HAS BEEN SUSPENDED !!!
Date: Fri, 29 Sep 2006 09:29:25 -0500
```

If you fail to provide information about your account you'll discover that your account has been automatically deleted from Flagstar Bank database.

Please click on the link below to start the update process:

https://www.flagstar.com/Signon.cgi?update
Flagstar Bank



# What's Wrong?

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#### The URL is a booby trap:



#### Fake URL warning

The real URL (http://www.flagstar.com.yodokigyou.com/ welcome.html) is different from the apparent URL (https://www.flagstar.com/Signon.cgi?update).

Open it anyway?



- When I clicked on it, I was actually redirected to a site in Colombia, via yet another indirection...
- The login page appears identical to the real one
- (One of the web sites I visited seemed to have several variant "bank" pages)



# The Login Box

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	ome to Flagstar Bank's Internet Banking
Flagstar Bank Home Privacy Policy	Registered Users, Please Enter Your User ID and Password. First time users, please <u>click here</u> to register. Forgot your Internet Banking Password? Click <u>here</u> to reset it yourself - OR - Click <u>here</u> to have Flagstar Bank reset it for you.



### The URL Bar

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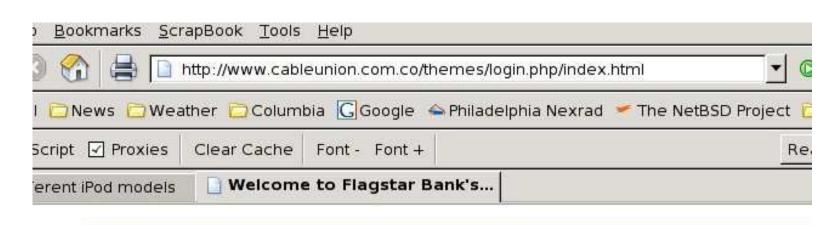
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	ome to Flagstar Bank's Internet Banking
Flagstar® Bank Home	Registered Users, Please Enter Your User ID and Password. First time users, please <u>click here</u> to register. Forgot your Internet Banking Password? Click <u>here</u> to reset it yourself - OR - Click <u>here</u> to have Flagstar Bank reset it for you.
Privacy Policy	User ID: Password: Login



### They Want Data...

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#### They Want Data...

Some Mail Headers Other Issues Tricks with URLs Final Thoughts on Phishing Please complete the fields below to recover account. Required fields are in red. First Name Last Name Card Number Expiration Date Electronic Signature (ATM PIN) Social Security Number (SSN) Home Phone #

Email Address

- Click here if you want to receive confirmation email.
- Click here if you do not want to receive confirmation email.
   Note: You will receive the confirmation email within 48 hours.



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### **Some Mail Headers**

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Received: from plesk.salesforcefoundation.org
 ([198.87.81.9])
 by cs.columbia.edu (8.12.10/8.12.10)
 (version=TLSv1/SSLv3 cipher=DHE-RSA-AES256-SHA
 bits=256 verify=NOT) for <smb@cs.columbia.edu>
Received: from adsl-68-20-44-198.dsl.chcgil.amerited
 (68.20.44.198) by 198.87.81.11

Where does plesk.salesforcefoundation.org come from? It is *asserted* by the far side. The 198.87.81.9 is derived from the IP header, and is hard to forge (but stay tuned for routing attacks, in a few weeks). A DNS lookup on 198.87.81.9 isn't very helpful; the mapping is controlled by the address owner, not the name owner.



### **Other Issues**

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Tricks with URLs Final Thoughts on Phishing Why is the email from flagstarbanking2.com? The domain for the bank is flagstar.com no "ing" and no "2". That's legit! — the real web site for their online service is flagstarbanking2.com We have trained users to accept weird, seemingly gratuitous differences; it can make life easier for the phisher



# **Tricks with URLs**

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http://cnn.com@some.other.site/foo cnn.com is a userid http://2151288839/foo 2151288839 is 128.58.16.7, cluster.cs.columbia.edu

http://rds.yahoo.com/\_ylt=A0g...http%3a/ So the search engine knows what you clicked on



# **Final Thoughts on Phishing**

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Tricks with URLs Final Thoughts on Phishing We have the basic technical mechanisms to authenticate email and web sites Human interaction with these mechanisms remains a very challenging problem Security is a *systems problem*