Course:	COMSW4118_001_2022_1 - OPERATING SYSTEMS I
Instructor:	Jae Lee *
TA:	Eilam Lehrman,Kent Hall,Hans Montero,Xijiao Li,Claire Liu,Tal Zussman,Kaiwen Xue
Response Rate:	61/118 (51.69 %)

1 - Course: Amount Learned												
Response Option	Weight	Frequency	Percent	Per	rcent I	Respo	nses	Means				
Poor	(1)	0	0.00%	1				4.46				
Fair	(2)	2	3.28%									
Good	(3)	8	13.11%									
Very Good	(4)	11	18.03%		l							
Excellent	(5)	40	65.57%									
				0	25	50	100	Questi	on			
Response Ra		Mean				STD		N	edian			
61/118 (51.69		4.46				0.85			5.00			

2 - Course: Appropriateness of Workload												
Response Option	Weight	Frequency	Percent	Per	cent l	Respo	nses	Means				
Poor	(1)	14	22.95%									
Fair	(2)	11	18.03%					2.95				
Good	(3)	13	21.31%									
Very Good	(4)	10	16.39%									
Excellent	(5)	13	21.31%									
				0	25	50	100	Questio	n 🛛			
Response Ra				Mean		STD			Median			
61/118 (51.699	61/118 (51.69%)							1.47			3.00	

3 - Course: Fairness of Grading Process									
Response Option	Weight	Frequency	Percent	Percent Responses	Means				
Poor	(1)	4	6.56%						
Fair	(2)	9	14.75%		3.70				
Good	(3)	12	19.67%						
Very Good	(4)	12	19.67%						
Excellent	(5)	24	39.34%						
				0 25 50 100	Question				
Response Ra	ite			Mean	STD	Median			
61/118 (51.69	%)			3.70	1.31	4.00			

4 - Course: Overall Quality									
Response Option	Weight	Frequency	Percent	Percent Responses	Means				
Poor	(1)	3	4.92%		4.00				
Fair	(2)	3	4.92%						
Good	(3)	11	18.03%						
Very Good	(4)	18	29.51%						
Excellent	(5)	26	42.62%						
				0 25 50 100	Question				
Response Ra	te			Mean	STD		Median		
61/118 (51.69	%)			4.00		1.13	4.00		

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 Response Rate:
 61/118 (51.69 %)

5 - Enter any additional comments here

Response Rate 19/118 (16.1%)

• The course maybe a bit too overloaded for 1 semester. Splitting a part into OS2 would be good. In terms of learnings and takeaways it is great. But an overload tends to students forgetting material fast. Homeworks were a great learning opportunity. But splitting the workload with a follow up course maybe beneficial.

• Best class I've taken at Columbia. Jae and the TAs all make an outsize effort to make this class as good as possible, going as far as rewriting two of the homeworks right before Jae goes on sabbatical and all the head TAs graduate. If you enjoyed AP as I did, you really should take this class or you're doing your time at Columbia a disservice.

• The class that makes AP feel trivial.

• The most rewarding course I've ever had in CU. Highly recommended.

· Very good class but workload is very high

• Course is heavily unbalanced - we spend countless hours on every assignment (progressively more with each one towards the end), yet assignments only count for 40% of our total grade. In a course that requires so much work on a day to day basis, its unfair that 60% of the total grade is decided within allowed 4 hours of the semester through exams, whereas the total count of hours we spend on the assignments is, on average per assignment, upwards of 50 hours. Frankly, it's demotivating.

· Among the best courses here

• This class is amazing. Lecture is excellent, Jae is an excellent professor, the organization is great, and the assignments (even Freezer) are excellent. My only complaint is that it seems like solutions to things, both for project solutions and exam solutions, are tailored to make the students need the TA's in OH, or need to contact the listserv for easily resolvable questions. I believe that the listserv and OH's primary function should be for assignment help, not solution clarification. A lot of the solutions code could greatly benefit from more commenting - see the fridge solution for example. This just makes students need to ask likely the same few questions about the code in OH, and makes it harder for student learning/comprehension. I understand that this is OS, so we should be able to read and understand the code. However, this solution code is not production level code for a company. We are students, still in the process of learning, so I believe the solution code should be overcommented/overexplained if anything. Additionally, none of the exam solutions have a single line of any explanation at all for solutions. The only reason for this that I can think of is that maybe having the extended solutions could be amount of time and energy in the long run and decrease headache for TA's and students alike. TA's will no longer have to repeatedly answer the same questions. I think doing this would simply elevate the OS class as a whole and improve student's learning experience significantly. Since everything else in the course seems to run so somothly and systematically, I'm shocked that the answer keys don't already have any explanations. Despite those few complaints, the course is still great and I would recommend it to anyone who wants to be a successful computer scientist. Thank you for an amazing semester.

• Very hard class. Little room for partial credits for exams and homework. TAs are approachable and questions are usually answered within a day, (few hours during exam period). I don't like the fact that we are using listserv via email in 2022. How about trying out Ed?

• Workload in this course is stupidly excessive. For 3 credits, I'm getting at least 40 hours of unpredictable work a week. And the worst part is no matter how much work you put in, you could end up getting 0% on half of an assignment because you forgot literally two lines of code they didn't even tell you about. Unlike most computer science classes I've taken a Columbia, this class tends not to look much at static analyses (like the code you actual) wrote and your thought process) instead focusing almost solely on dynamic analysis meaning that if your code doesn't run the way they want, you can end up getting the same amount of points as if you hadn't even done that part of an assignment at all. The assignments are also incredibly vague, alongside being incredibly wrong, and so I spend so much more time trying to figure out what I'm supposed to do on the assignment than actually writing the code for the assignment (and even with that, I've been wrong on trying to figure out what they wanted so many times). It already sucks enough trying to figure out how kernel programming works, but it doesn't help when you're forced to do it all on your own since they want you to figure out how every aspect of its implementation works on often without teaching any of the practical coding or telling you to where to find this information. You can't even drop an assignment or get any late days if an emergency comes up or if you can't figure out an assignment in the very limited time we get. It's sad that I've spent more time on this class than any of the other classes in my 5 ty eaver a for people's time, and call health, and no leniency for errors. And after all of this work and failure, I can say that my coding skills haven't improved at all (I honestly think they might have gotten worse) since I spent so much time trying to figure out small kernel errors and so little time actually trying to brainstorm unique code. With this all being said, all of the non-coding non-homework parts of the class are well-done. The theoretical

· Amazing class, the amount you learn is directly proportional to how much work you put in, and if you want to do well, you better put in a lot of work.

• I thought some of the exam point distribution was a bit unfair - very minor aspects often lost a lot of points. The workload is also huge and really incomparable to AP, which is what everyone tells you going in but you never really believe it....

• The course is absolutely a good one, or maybe one of the best in CS department. The homework is well-designed and quite helpful for understanding the content of class. Before take the OS in Columbia, I was watching the CS162 in UC Berkeley. I feel like compared with their course, our slice covers less things and is much more simple than theirs, and teaching pace is also actually much slower than theirs, which is a common problem for many CS courses. There is still room for improvement in the course materials and the delivering. Also don't make exams too tricky and confusing.

• Overall, I thought OS was a very interesting class. I learned a lot and got a deeper understanding of what goes on behind the scenes of an OS. The assignments were a great supplement to the material taught in class. My only gripe is the length of the assignments, I underestimated the workload for this class and with my current course load I did not have enough time to complete assignments. Other than that, this class was great. Thanks Jae!

• The course material is a dense but manageable overview of operating systems as seen in UNIX systems and the Linux kernel, requiring three textbooks to cover the content. I felt that the material itself, while demanding, was appropriate for three credits. However, the homework assignments, while based off of this material, required less an application of what was studied and moreso a careful navigation through the complex source code for Linux kernel 5. This source code, while relevant to the course in its crucial places, made the bulk of the work required for this cases into parsing through thousands of lines of code and hunting for documentation on cryptically named functions, with only clues as to what is needed and what is outside the scope of the material. This is doubtless a part of working on an actual, established codebase, but for an introduction to operating systems, in which there is not yet an understanding of what can be ignored and what has to be made compatible with our implementations, it made the homework into almost entirely this sort of work, rather than applying and solidifying understanding of material. Beyond this, the material was well-paced and taught, and I wish I had had more time to study it. The course would possibly benefit from using an earlier/simpler kernel.

• Course itself is very very good. Things are all very very useful. TAs are very accessible and patient, professor is very good, lectures are well-organized, notes are clear. But workload is just toooooo hard. It would be very good if I only have one or two courses each semester, or I only need to worry about course and do not need to worry about job seeking at all. I understand that homework are necessary for us to learn things, but the workload is just so hard that I do not have time at all to take care of other courses, or I would fail the homework. Also, the grading is not that reasonable. For every homework, my teammates spent soooooo much time on it, working on it very very very carefully. And every time (except for the freezer one) we think we had done a pretty good job. And it turns out the grades is quite low... Finally, my teammates and I are not that confident at all. We do not know what is the meaning of spending that much time and efforts on it. We feel like no matter how hard we had tried, we would still get very low grades. I hope the grading can be more linient.

· An unreliable teammate is very annoying, it lowers my grade and increase my workload.

• This class has been the most difficult one I have taken so far but it might just be the most rewarding as well. Jae is one of my favorite professors at Columbia and displays his knowledge of operating systems very clearly in lecture and when answering detailed questions from students. He also admits when he doesn't know something and when it isn't relevant to the topic at hand, which does well to not confuse me compared to if he were to make up some half answer like some professors have in my other classes. Find a great group for the class and dont be afraid to switch groups if you need to! You will be spending a lot of time with these people and the harder assignments will require all of you to be aligned and trying your very best. Review solutions when they are pushed and start studying for exams early! OS is a very broad topic and Jae's exams are equally as broad and impressively detailed. This makes it hard to guess what he might ask on these exams but it also forces you to study nearly everything he taught, which only helps you to understand and internalize it that much more.

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Response Rate:	61/118 (51.69 %)

6 - Instructor: Organization a	6 - Instructor: Organization and Preparation											
Jae Lee												
Response Option	Weight	Frequency	Percent	Perc	ent F	lespor	nses		Mea	ıs		
Poor	(1)	1	1.64%	1				4.39				
Fair	(2)	2	3.28%									
Good	(3)	6	9.84%									
Very Good	(4)	15	24.59%									
Excellent	(5)	37	60.66%									
				0	25	50	100	Instructor				
			I	Nean		STD		Median				
	61/118 (51.69%)								0.92	5.00		

7 - Instructor: Classroom Delivery

Jae Lee												
Response Option	Weight	Frequency	Percent	Percen	t Respor	nses	6 Means					
Poor	(1)	1	1.64%	1			4.51					
Fair	(2)	1	1.64%	1								
Good	(3)	6	9.84%									
Very Good	(4)	11	18.03%									
Excellent	(5)	42	68.85%									
	•			0 25	50	100	Instructor					
Response R			Mean			STD	Median					
61/118 (51.69		4.51 0.87						5.00				

8 - Instructor: Approachability

Jae Lee													
Response Option	Weight	Frequency	Percent	Per	rcent F	Respo	nses	Means					
Poor	(1)	2	3.28%						4.10				
Fair	(2)	2	3.28%										
Good	(3)	13	21.31%										
Very Good	(4)	15	24.59%										
Excellent	(5)	29	47.54%			I							
			•	0	25	50	100	Ir	nstructor				
Response Ra		Mean				STD		M	edian				
61/118 (51.69	%)			4.10				1.06			4.00		

9 - Instructor: Overall Quali	ty										
Jae Lee											
Response Option		Weight	Frequency	Percent	Percent Responses		N	eans			
Poor		(1)	0	0.00%	I	4.	41				
Fair		(2)	2	3.28%]						
Good		(3)	8	13.11%]						
Very Good		(4)	14	22.95%							
Excellent		(5)	37	60.66%							
					0 25 50 100	Inst	ructor				
	Response Rate	Э			Mean		STD	Median			
	61/118 (51.69%)			4.41		0.84	5.00			

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Response Rate:	61/118 (51.69 %)

10 - Would you nominate this p	rofessor for the SEAS	3 Distinguish	ed Faculty A	ward	?						
Jae Lee											
Response Option	Weight	Frequency	Percent	Pe	rcent	Respor	nses		Меа	ins	
Yes	(1)	33	64.71%					1.35			
No	(2)	18	35.29%								
							400		· · · · · ·		
	Response Rate			0	25	50 Mean	100	Instructor	STD	Me	dian
	51/118 (43.22%)					1.35			0.48	1	.00

11 - If so, please explain why

Jae Lee

Response Rate 15/118 (12.71%)

· Jae can make file systems thrilling.

· Great lecturer. Clearly and succinctly taught very dense material in an easily digestible way.

· One of the best courses/instructors in CS department.

Jae is bae

• Professor Lee does an incredible job making extremely difficult concepts understandable.

· Very clear and organized lecture delivery. Astonishing exam and homework.

• This course has very good content but there is never enough information for the assignments. I have taken this course to learn a lot of new stuff but unfortunately all this course did is it kept testing if I knew stuff without even teaching me how to do it. It's a shame that they proudly call this one of the toughest courses of Columbia when in fact it is to be taken only if you want to test your knowledge rather than learn. I can't even imagine how much I could have learned and fallen in love with this subject if I had a little more help.

• Professor Lee has always been one of my favorite professors at Columbia. While his classes are rigorous, lectures are amazing, and you come out of his classes feeling like a much more confident and prepared programmer.

• Jae does not brush things under the rug, no matter how abstract or tangential a question is. He tries to make sure he understands exactly what a student is asking and once he does, he gives a thorough answer and links to outside resources if it is not something he knows fully well.

• He's made learning computer science these last two semesters such a pleasure! It's a little sad to see him going on sabbatical next year but I hope he has a good break :)

· Absolutely a dedicated lecturer and a well-designed course.

· Very patient to questions, very kind.

• A knowledgeable professor that knows his material well to give students a good explanation. Out of all of my classes at Columbia, his coursework appears to be the most organized.

• well organized course material, nice homework design

• For such a long lecture, Jae was always able to present very well for the entire 2.5 hours. All typed notes and materials was very well compiled and presented but his handwritten notes (there was only one class in which he did handwritten/chalk board notes) were hard to follow unless you watched him go through them in lecture. As an alternative, it might be worthwhile to accompany the handwritten notes with a typed equivalent that does not have many lines and circles going through the diagrams. These were great notes overall but harder to pick up and understand later in the semester. Jae ended lecture early when it was appropriate and was always very approachable during the class break or after class. Compared to AP or C2CPP, Jae only had a few live demonstrations of the OS topics. For one of the file systems lectures, he demonstrated link counts, inode numbers, etc. using the "ls" command with various flags. On another occasion he also showed dumps of assembly code to demonstrate synchronization. These were extremely helpful for me and for the members of my group so I would strongly encourage more of those whenever possible. I understand it might take a bit more prior preparation but I found them a great way to solidify information presented in slides and diagrams.

12 - Overall Quality										
Claire Liu										
Response Option	Weight	Frequency	Percent	Percen	t Respo	nses		Меа	ins	
Poor	(1)	0	0.00%	1			4.59			
Fair	(2)	0	0.00%]						
Good	(3)	3	13.64%							
Very Good	(4)	3	13.64%							
Excellent	(5)	16	72.73%							
				0 25	50	100	TA			
Response	Rate				Mean			STD	M	ədian
22/118 (18.	64%)				4.59			0.73	Į	5.00

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Response Rate:	61/118 (51.69 %)

12 - Overall Quality													
Eilam Lehrman													
Response Option	v	Veight	Frequency	Percent	Per	rcent l	Respoi	nses			Mean	s	
Poor		(1)	0	0.00%	1				4.65				
Fair		(2)	0	0.00%	1								
Good		(3)	2	10.00%									
Very Good		(4)	3	15.00%									
Excellent		(5)	15	75.00%									
					0	25	50	100	TA				
	Response Rate						Mean			STD		Me	edian
	20/118 (16.95%)						4.65			0.67		Ę	5.00

12 - Overall Quality												
Hans Montero												
Response Option		Weight	Frequency	Percent	Per	rcent	Respo	nses		Me	ans	
Poor		(1)	3	7.50%					4.20			
Fair		(2)	2	5.00%								
Good		(3)	4	10.00%								
Very Good		(4)	6	15.00%								
Excellent		(5)	25	62.50%								
					0	25	50	100	TA			
	Response Rat	te					Mean			STD	M	edian
	40/118 (33.90%	6)					4.20			1.26		5.00

12 - Overall Quality											
Kaiwen Xue											
Response Option	Weight	Frequency	Percent	Per	cent l	Respor	nses		Ме	ans	
Poor	(1)	0	0.00%					4.52			
Fair	(2)	1	4.35%								
Good	(3)	2	8.70%								
Very Good	(4)	4	17.39%								
Excellent	(5)	16	69.57%								
	÷			0	25	50	100	TA			
Response R	ate					Mean			STD	м	edian
23/118 (19.49	1%)					4.52			0.85		5.00

12 - Overall Quality											
Kent Hall											
Response Option	Weight	Frequency	Percent	Per	rcent F	Respon	ises		Mea	ins	
Poor	(1)	0	0.00%	ļ				4.65			
Fair	(2)	1	3.85%								
Good	(3)	2	7.69%								
Very Good	(4)	2	7.69%								
Excellent	(5)	21	80.77%								
				0	25	50	100	TA			
	Response Rate					Mean			STD	M	ədian
	26/118 (22.03%)					4.65			0.80	ł	5.00

Course:	COMSW4118_001_2022_1 - OPERATING SYSTEMS I
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Response Rate:	61/118 (51.69 %)

12 - Overall Quality												
Tal Zussman												
Response Option		Weight	Frequency	Percent	Pe	rcent	Respo	nses			Mear	ıs
Poor		(1)	0	0.00%					4.74			
Fair		(2)	0	0.00%	1							
Good		(3)	2	8.70%								
Very Good		(4)	2	8.70%								
Excellent		(5)	19	82.61%								
					0	25	50	100	TA			
	Response Ra	te					Mean			STD		Median
	23/118 (19.499	%)					4.74			0.62		5.00

12 - Overall Quality											
Xijiao Li											
Response Option	Weigł	t Frequency	Percent	Pe	rcent	Respo	nses		Ме	ans	
Poor	(1)	0	0.00%					4.72			
Fair	(2)	0	0.00%	1							
Good	(3)	4	12.50%								
Very Good	(4)	1	3.13%								
Excellent	(5)	27	84.38%								
		•		0	25	50	100	TA			
	Response Rate					Mean			STD	Median	
	32/118 (27.12%)					4.72			0.68	5.00	

12 - Overall	Quality
	quanty

Claire Liu, Eilam Lehrman, Hans Montero, Kaiwen Xue, Kent Hall, Tal Zussman, Xijiao Li													
Response Option	Weight	Frequency	Percent	Pe	rcent	Respo	nses			Mea	ans		
Poor	(1)	3	1.61%	1				4.55					
Fair	(2)	4	2.15%	1									
Good	(3)	19	10.22%										
Very Good	(4)	21	11.29%										
Excellent	(5)	139	74.73%										
				0	25	50	100	TA					
Response Ra	ite					Mean				STD	M	edian	
						4.55				0.88		5.00	

13 - Knowledgeability											
Claire Liu											
Response Option	Weight	Frequency	Percent	Per	cent Re	espor	nses		Mea	ans	
Poor	(1)	0	0.00%					4.50			
Fair	(2)	0	0.00%	1							
Good	(3)	5	22.73%								
Very Good	(4)	1	4.55%								
Excellent	(5)	16	72.73%								
				0	25	50	100	TA			
	Response Rate				M	ean			STD	M	ədian
	22/118 (18.64%)				4	.50			0.86		5.00

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Response Rate:	61/118 (51.69 %)

13 - Knowledgeability										
Eilam Lehrman										
Response Option	Weight	Frequency	Percent	Per	cent l	Respo	nses		M	eans
Poor	(1)	0	0.00%	1				4.60		
Fair	(2)	0	0.00%	1						
Good	(3)	3	15.00%							
Very Good	(4)	2	10.00%							
Excellent	(5)	15	75.00%							
		•		0	25	50	100	TA		
Response Rate						Mean		STD		Median
20/118 (16.95%)				4.60 0.75					5.00	

13 - Knowledgeability													
Hans Montero													
Response Option Weight Frequency Percent				Pe	rcent	ans							
Poor		(1)	0	0.00%					4.68				
Fair		(2)	0	0.00%	1								
Good		(3)	4	10.00%									
Very Good		(4)	5	12.50%									
Excellent		(5)	31	77.50%									
					0	25	50	100	TA				
Response Rate							Mean			STD	M	Median	
40/118 (33.90%)						4.68			0.66	1	5.00		

13 - Knowledgeability											
Kaiwen Xue											
Response Option	Weigh	Frequency	Percent	Per	cent l	Respor	ises		Меа	ans	
Poor	(1)	0	0.00%	1				4.57			
Fair	(2)	1	4.35%								
Good	(3)	3	13.04%								
Very Good	(4)	1	4.35%								
Excellent	(5)	18	78.26%								
			•	0	25	50	100	TA			
Response Rate						Mean			STD	Median	
23/118 (19.49%)				4.57 0.90						5.00	

13 - Knowledgeability									
Kent Hall									
Response Option	Weight	Frequency	Percent	Percent F	Response	s		Mea	ns
Poor	(1)	0	0.00%	1			4.73		
Fair	(2)	0	0.00%]					
Good	(3)	3	11.54%						
Very Good	(4)	1	3.85%]					
Excellent	(5)	22	84.62%						
				0 25	50 1	00	TA		
			Mean			STD	Median		
26/118 (22.03%)					4.73			0.67	5.00

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Response Rate:	61/118 (51.69 %)

13 - Knowledgeability													
Tal Zussman													
Response Option Weight Frequency Percer				Percent	Pe	rcent	Respor	ises		N	Means		
Poor		(1)	0	0.00%	1				4.78				
Fair		(2)	0	0.00%	1								
Good		(3)	2	8.70%									
Very Good		(4)	1	4.35%									
Excellent		(5)	20	86.96%									
					0	25	50	100	TA				
Response Rate							Mean			STD		Median	
23/118 (19.49%)				4.78 0.60					5.00				

13 - Knowledgeability												
Xijiao Li												
esponse Option Weight Frequency Percent				Pe	rcent	Respor	nses		Me	ans		
Poor	((1)	0	0.00%					4.75			
Fair	(2	(2)	0	0.00%	1							
Good	(5	(3)	3	9.38%								
Very Good	(4	(4)	2	6.25%								
Excellent	((5)	27	84.38%								
		I			0	25	50	100	ТА			
Response Rate					Mean					STD	Me	dian
32/118 (27.12%)						4.75			0.62	Ę	5.00	

13 - Knowle	dgeability
13 - 1110 10	ugeability

Claire Liu, Eilam Lehrman, Hans Montero, Kaiwen Xue, Kent Hall, Tal Zussman, Xijiao Li													
Response Option	Weight	Frequency	Percent	Per	rcent l	Respo	nses			Mea	ans		
Poor	(1)	0	0.00%	1				4.67					
Fair	(2)	1	0.54%	1									
Good	(3)	23	12.37%										
Very Good	(4)	13	6.99%										
Excellent	(5)	149	80.11%										
				0	25	50	100	TA					
Response Rate					Mean			STD			N	Median	
						4.67				0.71		5.00	

14 - Approachability								
Claire Liu								
Response Option	Weight	Frequency	Percent	Percent Respon	ses		Mea	ns
Poor	(1)	0	0.00%	1		4.64		
Fair	(2)	0	0.00%]				
Good	(3)	3	13.64%					
Very Good	(4)	2	9.09%]				
Excellent	(5)	17	77.27%					
				0 25 50	100	TA		
Response Rate				Mean			STD	Median
	4.64	5.00						

Course:	COMSW4118_001_2022_1 - OPERATING SYSTEMS I
Instructor:	Jae Lee *
TA:	Eilam Lehrman,Kent Hall,Hans Montero,Xijiao Li,Claire Liu,Tal Zussman,Kaiwen Xue
Response Rate:	61/118 (51.69 %)

14 - Approachability												
Eilam Lehrman												
Response Option	Weight	Frequency	Percent	Pe	rcent	Respor	nses			Mea	ans	
Poor	(1)	0	0.00%	1				4.60	1			
Fair	(2)	1	5.00%									
Good	(3)	2	10.00%									
Very Good	(4)	1	5.00%									
Excellent	(5)	16	80.00%									
				0	25	50	100	TA				
Response R	ate					Mean			STD		м	edian
20/118 (16.9	i%)					4.60			0.88			5.00

14 - Approachability												
Hans Montero												
Response Option		Weight	Frequency	Percent	Per	cent	Respo	onses		Me	ans	
Poor		(1)	2	5.13%					4.13			
Fair		(2)	4	10.26%								
Good		(3)	6	15.38%								
Very Good		(4)	2	5.13%								
Excellent		(5)	25	64.10%								
					0	25	50	100	TA			
	Response Rat	e					Mean			STD	M	edian
	39/118 (33.05%	b)					4.13			1.30		5.00

14 - Approachability											
Kaiwen Xue											
Response Option	Weight	Frequency	Percent	Pe	rcent	Respor	nses		Mea	ans	
Poor	(1)	0	0.00%					4.82			
Fair	(2)	0	0.00%	1							
Good	(3)	1	4.55%								
Very Good	(4)	2	9.09%								
Excellent	(5)	19	86.36%								
				0	25	50	100	TA			
Response R	ate					Mean			STD	M	edian
22/118 (18.64	1%)					4.82			0.50	Į	5.00

14 - Approachability						
Kent Hall						
Response Option	Weight	Frequency	Percent	Percent Responses	Με	ans
Poor	(1)	1	3.85%	I	4.50	
Fair	(2)	0	0.00%			
Good	(3)	3	11.54%			
Very Good	(4)	3	11.54%			
Excellent	(5)	19	73.08%			
				0 25 50 100	TA	
	Response Rate			Mean	STD	Median
	26/118 (22.03%)			4.50	0.99	5.00

Course:	COMSW4118_001_2022_1 - OPERATING SYSTEMS I
Instructor:	Jae Lee *
TA:	Eilam Lehrman,Kent Hall,Hans Montero,Xijiao Li,Claire Liu,Tal Zussman,Kaiwen Xue
Response Rate:	61/118 (51.69 %)

14 - Approachability										
Tal Zussman										
Response Option	Weight	Frequency	Percent	Per	rcent l	Respor	nses		Меа	ns
Poor	(1)	0	0.00%	1				4.86		
Fair	(2)	0	0.00%	1						
Good	(3)	1	4.55%							
Very Good	(4)	1	4.55%							
Excellent	(5)	20	90.91%							
				0	25	50	100	TA		
R	esponse Rate					Mean			STD	Median
22	/118 (18.64%)					4.86			0.47	5.00

14 - Approachability											
Xijiao Li											
Response Option	Weight	Frequency	Percent	Ре	rcent	Respor	nses		N	leans	
Poor	(1)	0	0.00%					4.72			
Fair	(2)	1	3.13%								
Good	(3)	2	6.25%								
Very Good	(4)	2	6.25%								
Excellent	(5)	27	84.38%								
				0	25	50	100	TA			
	Response Rate					Mean			STD		Median
	32/118 (27.12%)					4.72			0.73		5.00

14 - Approachability

Claire Liu, Eilam Lehrman, Hans Montero, Kaiwen Xue, Kent Hall, Tal Zussman, Xijiao Li												
Response Option	Weight	Frequency	Percent	Ре	rcent F	Respoi	nses			Mea	ans	
Poor	(1)	3	1.64%	1				4.57				
Fair	(2)	6	3.28%									
Good	(3)	18	9.84%									
Very Good	(4)	13	7.10%									
Excellent	(5)	143	78.14%									
				0	25	50	100	TA				
Response Ra	te					Mean				STD	M	edian
						4.57				0.92		5.00

15 - Availability												
Claire Liu												
Response Option		Weight	Frequency	Percent	Per	cent	Respoi	nses		Меа	ans	
Poor		(1)	0	0.00%					4.67			
Fair		(2)	0	0.00%	1							
Good		(3)	2	9.52%								
Very Good		(4)	3	14.29%								
Excellent		(5)	16	76.19%								
					0	25	50	100	TA			
	Response Ra	te					Mean			STD	Me	edian
	21/118 (17.809	%)					4.67			0.66	Ę	5.00

Course:	COMSW4118_001_2022_1 - OPERATING SYSTEMS I
Instructor:	Jae Lee *
TA:	Eilam Lehrman,Kent Hall,Hans Montero,Xijiao Li,Claire Liu,Tal Zussman,Kaiwen Xue
Response Rate:	61/118 (51.69 %)

15 - Availability													
Eilam Lehrman													
Response Option		Weight	Frequency	Percent	Pe	rcent	Respor	nses			Mear	າຣ	
Poor		(1)	0	0.00%	1				4.68				
Fair		(2)	0	0.00%	1								
Good		(3)	2	10.53%									
Very Good		(4)	2	10.53%									
Excellent		(5)	15	78.95%									
					0	25	50	100	TA				
	Response Ra	te					Mean			STD		Me	dian
	19/118 (16.109	%)					4.68			0.67		5	.00

15 - Availability												
Hans Montero												
Response Option	Weight	Frequency	Percent	Per	cent l	Respo	nses			Mea	ns	
Poor	(1)	1	2.63%	I				4.47	_			
Fair	(2)	2	5.26%									
Good	(3)	2	5.26%									
Very Good	(4)	6	15.79%									
Excellent	(5)	27	71.05%									
	L. L			0	25	50	100	TA				
	Response Rate					Mean				STD	M	edian
	38/118 (32.20%)					4.47				1.01		5.00

15 - Availability											
Kaiwen Xue											
Response Option	Weight	Frequency	Percent	Per	cent l	Respor	ises		Меа	ans	
Poor	(1)	0	0.00%	1				4.77			
Fair	(2)	0	0.00%	1							
Good	(3)	1	4.55%								
Very Good	(4)	3	13.64%								
Excellent	(5)	18	81.82%								
			•	0	25	50	100	TA			
Response	Response Rate								STD	M	edian
22/118 (18.6		4.77 0.53 5.00					5.00				

15 - Availability	15 - Availability											
Kent Hall												
Response Option	Weight	Frequency	Percent	Percent Res	onses		Mea	ns				
Poor	(1)	0	0.00%	1		4.64						
Fair	(2)	1	4.00%].								
Good	(3)	2	8.00%] 🔲								
Very Good	(4)	2	8.00%] .								
Excellent	(5)	20	80.00%									
				0 25 50	100	TA						
	Response Rate			Mear	ı		STD	Median				
	25/118 (21.19%)			4.64 0.81 5.00								

Course:	COMSW4118_001_2022_1 - OPERATING SYSTEMS I
Instructor:	Jae Lee *
TA:	Eilam Lehrman,Kent Hall,Hans Montero,Xijiao Li,Claire Liu,Tal Zussman,Kaiwen Xue
Response Rate:	61/118 (51.69 %)

15 - Availability													
Tal Zussman													
Response Option		Weight	Frequency	Percent	Pe	rcent l	Respor	ises			Me	ans	
Poor		(1)	0	0.00%	1				4.8	3			
Fair		(2)	0	0.00%	1								
Good		(3)	1	4.55%									
Very Good		(4)	1	4.55%									
Excellent		(5)	20	90.91%									
					0	25	50	100	TA				
	Response Rate										STD	1	Vedian
	22/118 (18.64%)						4.86 0.47 5.00					5.00	

15 - Availability											
Xijiao Li											
Response Option	We	eight	Frequency	Percent	Pe	rcent	Respor	ises		Меа	ns
Poor	((1)	0	0.00%					4.81		
Fair	((2)	0	0.00%	1						
Good	((3)	2	6.45%							
Very Good	((4)	2	6.45%							
Excellent	((5)	27	87.10%							
					0	25	50	100	TA		
	Response Rate						Mean			STD	Median
	31/118 (26.27%)						4.81			0.54	5.00

Claire Liu, Eilam Lehrman, Hans Montero, Kaiwen Xue, Kent Hall, Tal Zussman, Xijiao Li														
Response Option	Weight	Frequency	Percent	Pe	rcent	Respo	nses	Means						
Poor	(1)	1	0.56%					4.0	69					
Fair	(2)	3	1.69%	1										
Good	(3)	12	6.74%											
Very Good	(4)	19	10.67%											
Excellent	(5)	143	80.34%											
				0	25	50	100	1	ΓA					
Response Ra	Response Rate									STD	M	edian		
				4.69				0.72		5.00				

16 - Communication											
Claire Liu											
Response Option	Weight	Frequency	Percent	Percent Responses		Mean	s				
Poor	(1)	0	0.00%	l	4.67						
Fair	(2)	0	0.00%								
Good	(3)	3	14.29%								
Very Good	(4)	1	4.76%								
Excellent	(5)	17	80.95%								
				0 25 50 100	TA						
Respon	se Rate			Mean	ST	D	Median				
21/118 (7.80%)			4.67	5.00						

Course:	COMSW4118_001_2022_1 - OPERATING SYSTEMS I
Instructor:	Jae Lee *
TA:	Eilam Lehrman,Kent Hall,Hans Montero,Xijiao Li,Claire Liu,Tal Zussman,Kaiwen Xue
Response Rate:	61/118 (51.69 %)

16 - Communication											
Eilam Lehrman											
Response Option	Weight	Frequency	Percent	Per	rcent l	Respor	nses		l	Means	
Poor	(1)	0	0.00%					4.79			
Fair	(2)	0	0.00%								
Good	(3)	1	5.26%								
Very Good	(4)	2	10.53%								
Excellent	(5)	16	84.21%								
				0	25	50	100	TA			
	Response Rate								STD		Median
	19/118 (16.10%)						4.79 0.54 5.00				

16 - Communication													
Hans Montero													
Response Option		Weight	Frequency	Percent	Pe	rcent	Respo	onses			Меа	ins	
Poor		(1)	2	5.26%					4.	32			
Fair		(2)	2	5.26%									
Good		(3)	2	5.26%									
Very Good		(4)	8	21.05%									
Excellent		(5)	24	63.16%									
					0	25	50	100	· ·	ΓA			
	Response Rate										STD	M	edian
	38/118 (32.20%)						4.32 1.14 5.0					5.00	

16 - Communication												
Kaiwen Xue												
Response Option	Weight	Frequency	Percent	Pe	rcent	Respor	nses		Меа	ins		
Poor	(1)	0	0.00%	1				4.73				
Fair	(2)	0	0.00%	1								
Good	(3)	2	9.09%									
Very Good	(4)	2	9.09%									
Excellent	(5)	18	81.82%									
				0	25	50	100	TA				
Response R	ate			Mean					STD	Median		
22/118 (18.64		4.73					0.63	Į	5.00			

16 - Communication											
Kent Hall											
Response Option	Percent	Percent Responses	Means								
Poor	(1)	0	0.00%	ļ	4.72						
Fair	(2)	1	4.00%]							
Good	(3)	1	4.00%								
Very Good	(4)	2	8.00%								
Excellent	(5)	21	84.00%								
				0 25 50 100	TA						
		Mean		STD	Median						
2		4.72		0.74	5.00						

Course:	COMSW4118_001_2022_1 - OPERATING SYSTEMS I
Instructor:	Jae Lee *
TA:	Eilam Lehrman, Kent Hall, Hans Montero, Xijiao Li, Claire Liu, Tal Zussman, Kaiwen Xue
Response Rate:	61/118 (51.69 %)

16 - Communication													
Tal Zussman													
Response Option Weight Frequency Percen					cent F	Respor	nses			Ме	ans		
Poor	(1)	0	0.00%	1				4.9	1				
Fair	(2)	0	0.00%	1									
Good	(3)	1	4.55%										
Very Good	(4)	0	0.00%	1									
Excellent	(5)	21	95.45%										
				0	25	50	100	Т	۹.				
Response Rate						Mean		STD			1	Median	
:	22/118 (18.64%)							0.43				5.00	

16 - Communication												
Xijiao Li												
Response Option		Weight	Frequency	Percent	Percent Responses				Mea	ans		
Poor		(1)	0	0.00%					4.81			
Fair		(2)	0	0.00%	1							
Good		(3)	3	9.68%								
Very Good		(4)	0	0.00%	1							
Excellent		(5)	28	90.32%								
					0	25	50	100	TA			
	Response Rate						Mean			STD	Median	
	31/118 (26.27%	%)					4.81			0.60		5.00

Claire Liu, Eilam Lehrman, Hans Montero, Kaiwen Xue, Kent Hall, Tal Zussman, Xijiao Li												
Response Option	Weight	Frequency	Percent	Pe	rcent	Respoi	nses	Means				
Poor	(1)	2	1.12%					4.67				
Fair	(2)	3	1.69%	1								
Good	(3)	13	7.30%									
Very Good	(4)	15	8.43%									
Excellent	(5)	145	81.46%									
				0	25	50	100	TA				
Response Rate						Mean		STD		Median		
		4.67					0.78	5.00				

17 - Does this TA communicate effectively in English?													
Claire Liu													
Response Option	Percent	Pe	ercent	Respo	nses	Means							
Yes		(1)	20	100.00%									
No		(2)	0	0.00%						1.00			
N/A		(3)	0	0.00%									
					0	25	50	100		TA			
	Response Rate						Mean				STD	M	edian
20/118 (16.95%)							1.00				0.00	1.00	

Course:	COMSW4118_001_2022_1 - OPERATING SYSTEMS I
Instructor:	Jae Lee *
TA:	Eilam Lehrman, Kent Hall, Hans Montero, Xijiao Li, Claire Liu, Tal Zussman, Kaiwen Xue
Response Rate:	61/118 (51.69 %)

17 - Does this TA communicate effectively in English?												
Eilam Lehrman												
Response Option	Percent	Pe	rcent	Respo	nses	Means						
Yes	(1)	18	100.00%									
No	(2)	0	0.00%	1				1.00				
N/A	(3)	0	0.00%	1								
	·			0	25	50	100	TA				
Respo	Response Rate					Mean		STD		M	edian	
18/118 (15.25%)						1.00			0.00		1.00	

17 - Does this TA communicate effectively in English?												
Hans Montero												
Response Option	Weigh	t Frequency	Percent	Pe	rcent	Respo	nses		Me	ans		
Yes	(1)	36	94.74%									
No	(2)	1	2.63%					1.08				
N/A	(3)	1	2.63%									
		•		0	25	50	100	TA				
Response Rate						Mean			STD	M	edian	
				1.08			0.36		1.00			

17 - Does this TA communicate effectively in English?												
Kaiwen Xue												
Response Option	Weight	Frequency	Percent	Pe	rcent	Respo	nses		Me	ans		
Yes	(1)	21	100.00%									
No	(2)	0	0.00%	1				1.00				
N/A	(3)	0	0.00%	1								
				0	25	50	100	TA				
Re	Response Rate							STD		M	edian	
21/118 (17.80%)						1.00			0.00	1.00		

17 - Does this TA communicate effectively	in Englisł	1?									
Kent Hall											
Response Option	Weight	Frequency	Percent	Pe	rcent	Respo	nses		Mea	ans	
Yes	(1)	24	100.00%								
No	(2)	0	0.00%	I.				1.00			
N/A	(3)	0	0.00%	I.							-
				0	25	50	100	TA			
Response Rate						Mean			STD	M	edian
24/118 (20.34%)						1.00			0.00		1.00

17 - Does this TA communic	ate effectively	in Englisł	1?										
Tal Zussman													
Response Option		Weight	Frequency	Percent	Pe	ercent	Respo	onses			Mear	ns	
Yes		(1)	21	100.00%									
No		(2)	0	0.00%	1				1.00				
N/A		(3)	0	0.00%	1								
					0	25	50	100	TA				
Response Rate				Mean				STD		Me	edian		
21/118 (17.80%)						1.00			0.00		1	.00	

Course:	COMSW4118_001_2022_1 - OPERATING SYSTEMS I
Instructor:	Jae Lee *
TA:	Eilam Lehrman,Kent Hall,Hans Montero,Xijiao Li,Claire Liu,Tal Zussman,Kaiwen Xue
Response Rate:	61/118 (51.69 %)

17 - Does this TA communicate effectively in English?											
Xijiao Li											
Response Option	Weight	Frequency	Percent	Pe	rcent	Respo	nses		Mea	ans	
Yes	(1)	30	100.00%								
No	(2)	0	0.00%					1.00			
N/A	(3)	0	0.00%								
				0	25	50	100	TA			
Response Rate						Mean			STD	M	edian
30/118 (25.42%)						1.00			0.00		1.00

17 - Does this TA communicate effectively in English?												
Claire Liu, Eilam Lehrman, Hans Montero, Kaiwen Xue, Kent Hall, Tal Zussman, Xijiao Li												
Response Option	Weight	Frequency	Percent	Pe	rcent	Respo	nses		Ме	ans		
Yes	(1)	170	98.84%									
No	(2)	1	0.58%					1.02				
N/A	(3)	1	0.58%	1								
	·			0	25	50	100	TA				
Response Rate				Mean					STD	Me	Median	
						1.02			0.17	1	.00	

18 - Comments				
Claire Liu				
Response Rate	3/118 (2.54%)			
Great at breaking down concepts				
Friendly, knowledgable, very active on the listserv and helpful during OH, and an approachable TA.				

Was glad to help out students and was friendly.

	18 - Comments	18 - Comments				
	Eilam Lehrman					
	Response Rate	1/118 (0.85%)				
- 1						

• My favorite TA, extremely knowledgable, approachable, and makes complicated concepts easy to understand. Also really thorough with his explanations and very friendly/understanding without too much student coddling. He would be a great professor, and a great programmer in general.

18 - Comments			
Hans Montero			
Response Rate	7/118 (5.93%)		
• Humorous and knowledgeable.			
• Тор ТА			

• He is so arrogant.

• Looking back at the homework's the solutions seem trivial, and the instructions seem perfectly clear. However, as a student of OS who didn't have the ability to look back at the assignments were explained in very clear and helpful terms. Yet, as students, we still have clarifying questions when we don't fully understand everything as the instructors do. However, it doesn't help when a TA seems to think that he's surrounded by idiots. I take this class because I love how Jae has the knowledge and ability to make complicated concepts simple. Hans over the course of the semester has shown that he's surrounded by idiots. I take this class because I love how Jae has the knowledge and ability to make complicated concepts simple. Hans over the course of the semester has shown that he's either unable or unwilling to do the same. I and other students expressed that we are made to feel stupid for not understanding the subject material to the same level of depth as him, and as a student who is simply trying to understand, you leave OH and general interactions with discouraged. At the end of the day I'm understand that none of the answers came easily, and I'm grateful we had to work hard to understand the subject matter, because this solidifies these concepts in your mind. However, there's a way to guide a student without making them feel dumb for not getting it. I know this because almost all of the other OS TA's were able to explain things in an encouraging way over the semester. Even Hans is able to do this at times, but not most of the time. I get it it's a lot of work, it's probably incredibly frustrating that TA's have to answer the same questions repeatedly, and the head TA must have to put in a lot of work organizing logistics and doing other things behind the scenes. It is probably exhausting. Maybe, especially for a more difficult class like OS so many student questions, the real solution is more TAs and less pressure on the head TA. At the end of the day from a student's perspective, I would just dread having

· Helpful TA but sometimes he was less approachable. Very knowledgeable about the content. Often send out extra content about the topic.

· Sometimes I feel like he doesn't want to help out or show what he means.

• Is knowledgeable about the material he teaches. Can be intimidating at times and would not appear to be helpful to when a student is asking a question. Sometimes feels a bit degrading at times making others not want to approach him if they have a question which can create a poor learning environment. He does poor a lot of effort into the course material though which is admirable. Would just advise on his style of teaching.

Course:	COMSW4118_001_2022_1 - OPERATING SYSTEMS I
Instructor:	Jae Lee *
TA:	Eilam Lehrman,Kent Hall,Hans Montero,Xijiao Li,Claire Liu,Tal Zussman,Kaiwen Xue
Response Rate:	61/118 (51.69 %)

18 - Comments				
Kaiwen Xue				
Response Rate	3/118 (2.54%)			
• Good				
Friendly, knowledgable, very active on the listserv and helpful during OH, and an approachable TA.				

Was glad to help out students and was friendly.

18 - Comments					
Kent Hall	Kent Hall				
Response Rate	4/118 (3.39%)				
 despite writing evil exam questions, he's gree 	at				
• Top TA					
Really knowledgable and approachable TA.					
 Very helpful and willing to give out appropria 	te hints to help student out. Very knowledgeable about the content. Often send out extra content about the topic.				
18 - Comments					
Tal Zussman					
Response Rate	0/118 (0%)				
18 - Comments					
Xijiao Li					
Response Rate 3/118 (2.54%)					
 Knowledgable, very active on the listserv an 	d helpful during OH, and an approachable TA.				

• Excellent TA! Respond quickly to questions and went for an extra mile to help out students!

• Very knowledgeable TA and helpful. Sometimes questions my understanding of topics which makes me feel less of a student since I'm less knowledgeable. Doesn't make me want to ask for help.

Course:	COMSW4118_001_2022_1 - OPERATING SYSTEMS I
Instructor:	Jae Lee *
TA:	Eilam Lehrman,Kent Hall,Hans Montero,Xijiao Li,Claire Liu,Tal Zussman,Kaiwen Xue
Response Rate:	61/118 (51.69 %)

18 - Comments

Claire Liu, Eilam Lehrman, Hans Montero, Kaiwen Xue, Kent Hall, Tal Zussman, Xijiao Li Response Rate

· despite writing evil exam questions, he's great!

· Humorous and knowledgeable.

Good

• Top TA

• Top TA

· Great at breaking down concepts

· He is so arrogant

• My favorite TA, extremely knowledgable, approachable, and makes complicated concepts easy to understand. Also really thorough with his explanations and very friendly/understanding without too much student coddling. He would be a great professor, and a great programmer in general.

Really knowledgable and approachable TA

• Looking back at the homework's the solutions seem trivial, and the instructions seem perfectly clear. However, as a student of OS who didn't have the ability to look back at the assignments were explained in very clear and helpful terms. Yet, as students, we still have clarifying questions when we don't fully understand everything as the instructors do. However, it doesn't help when a TA seems to think that he's surrounded by idiots. I take this class because I love how Jae has the knowledge and ability to make complicated concepts simple. Hans over the course of the semester has shown that he's either unable or unwilling to do the same. I and other students expressed that we are made to feel stupid for not understanding the subject material to the same level of depth as him, and as a student who is simply trying to understand, you leave OH and general interactions with discouraged. At the end of the day I'm understand that none of the answers came easily, and I'm grateful we had to work hard to understand the subject matter, because this solidifies these concepts in your mind. However, there's a way to guide a student without making them feel dumb for not getting it. I know this because almost all of the other OS TA's were able to explain things in an encouraging way over the semester. Even Hans is able to do this at times, but not most of the time. I get it it's a lot of work, it's probably incredibly frustrating that TA's have to answer the same questions repeatedly, and the head TA must have to put in a lot of work organizing logistics and doing other things behind the scenes. It is probably exhausting. Maybe, especially for a more difficult class like OS so many student questions, the real solution is more TAs and less pressure on the head TA. At the end of the day from a student's perspective, I would just dread having to ask Hans questions in OH and feeling belittled and condescended to.

· Knowledgable, very active on the listserv and helpful during OH, and an approachable TA.

· Friendly, knowledgable, very active on the listserv and helpful during OH, and an approachable TA.

• Friendly, knowledgable, very active on the listserv and helpful during OH, and an approachable TA.

• Very helpful and willing to give out appropriate hints to help student out. Very knowledgeable about the content. Often send out extra content about the topic.

Helpful TA but sometimes he was less approachable. Very knowledgeable about the content. Often send out extra content about the topic.

· Excellent TA! Respond quickly to questions and went for an extra mile to help out students!

Sometimes I feel like he doesn't want to help out or show what he means.

• Is knowledgeable about the material he teaches. Can be intimidating at times and would not appear to be helpful to when a student is asking a question. Sometimes feels a bit degrading at times making others not want to approach him if they have a question which can create a poor learning environment. He does poor a lot of effort into the course material though which is admirable. Would just advise on his style of teaching.

• Very knowledgeable TA and helpful. Sometimes questions my understanding of topics which makes me feel less of a student since I'm less knowledgeable. Doesn't make me want to ask for help.

· Was glad to help out students and was friendly.

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