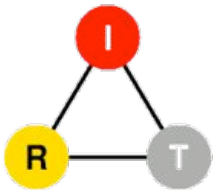


Networking - Civil engineering for the 21st century

Henning Schulzrinne

Dept. of Computer Science
Columbia University
New York, NY

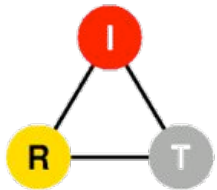


Sarnoff 2009 (Princeton, NJ)

Overview

- Network as core infrastructure
- The illusion of a next-generation Internet
 - Interfaces persist, implementations change
 - Towards the two-port Internet
 - What you learned in Networking 101 is (mostly) wrong
- Challenges – 2 examples:
 - diagnostics → DYSWIS
 - opportunistic and store-carry-forward networks → 7DS

IP as a core infrastructure interface



Sarnoff 2009 (Princeton, NJ)

The great infrastructure

- Technical structures that support a society → “civil infrastructure”
 - Large
 - Constructed over generations
 - Not often replaced as a whole system
 - Continual refurbishment of components
 - Interdependent components **with well-defined interfaces**
 - High initial cost

water



energy



transportation



Sarnoff 2009 (Princeton, NJ)

The Internet as core civil infrastructure

- Involved in all information exchange
 - (in a few years)
- Crucial to
 - commerce
 - governance
 - coordination
 - inter-personal communication
- Assumed to just be there
 - “plumbing”, “pipes”, ...

Interfaces: Energy

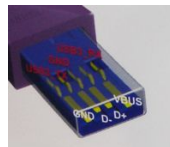


110/220V



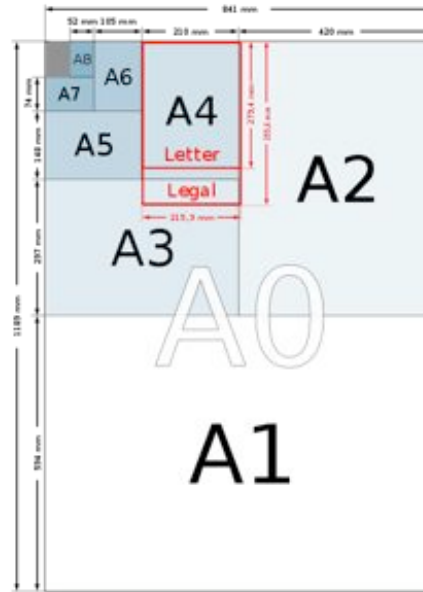
1904

- Lots of other (niche) interfaces
- Replaced in a few applications

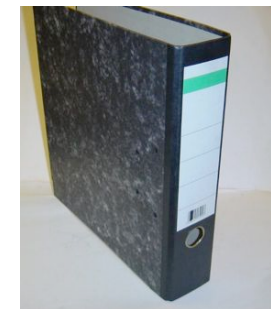
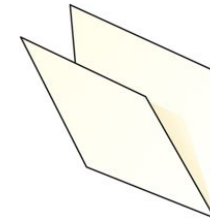


Sarnoff 2009 (Princeton, NJ)¹⁹⁰¹

Interfaces: Paper-based information



1798, 1922 (DIN)



Sarnoff 2009 (Princeton, NJ)

Interfaces: Transportation



About 60% of world
railroad mileage

1435 mm

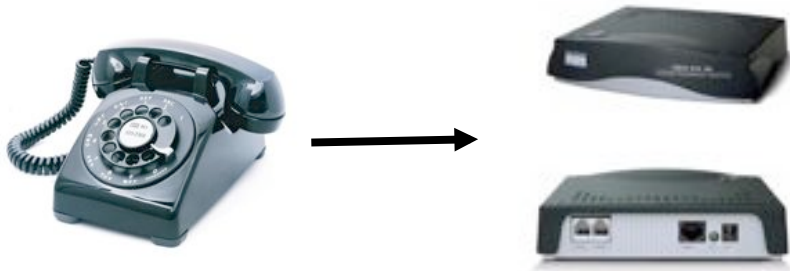
1830 (Stephenson)
1846 UK Gauge Act



12'

Sarnoff 2009 (Princeton, NJ)

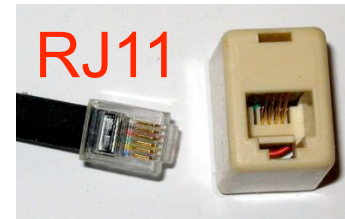
Interfaces: Phone system



1949
Modular: 1975-



4 kHz spectrum
48 V off-hook
275 mV audio



1970s

Other long-lived interfaces



1878



Cigarette lighter
(1956)



1993



fuel nozzle



1982



1992

SQL

1974 Sarnoff 2009 (Princeton, NJ)

What makes interfaces permanent?



- Widely distributed, uncoordinated participants
- Capital-intensive
 - depreciated over 5+ years
 - see Y2K problem
- Allocation of cost vs. savings
 - ISP saves money, end user pays
- Hard to have multiple at once
 - “natural monopoly”

Extrapolating from history

- IP now “the” data interface
- Unclear that any packet-based system can be
 - ≥ 10 times cheaper
 - ≥ 10 times more functionality
 - ≥ 10 times more secure
- Replacing phone system due to generality, not performance
 - IP offers general channel
- → We’re stuck with IPv4/IPv6
 - except for niche applications (car networks, BlueTooth, USB, ...)

Integrating infrastructures: Energy



- Much of the improvement in civil infrastructure needs networks → information networks complement other networks
 - transportation
 - energy
- Energy time management
 - Plug-in hybrid is notified when it should charge
 - Dishwasher, water heater run after midnight
 - “when can I get 100 kW?”
- Utility requests load reduction
 - “please reduce load by 1 MW”
- Energy management
 - “Dear fridge, how many kWh have you used?”

Sarnoff 2009 (Princeton, NJ)

Example: Possible IETF RECIPE effort

- Discover controllers and elements
 - Utility (gas, electric)
 - Local controllers
- Authenticate
 - Prices and actions may depend on customer contract
- Control
- Information



“charge at 2300”

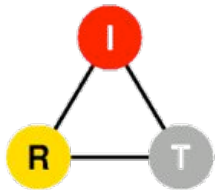
“wash at 1900”



“what’s the projected cost of a kWh at 1500?”

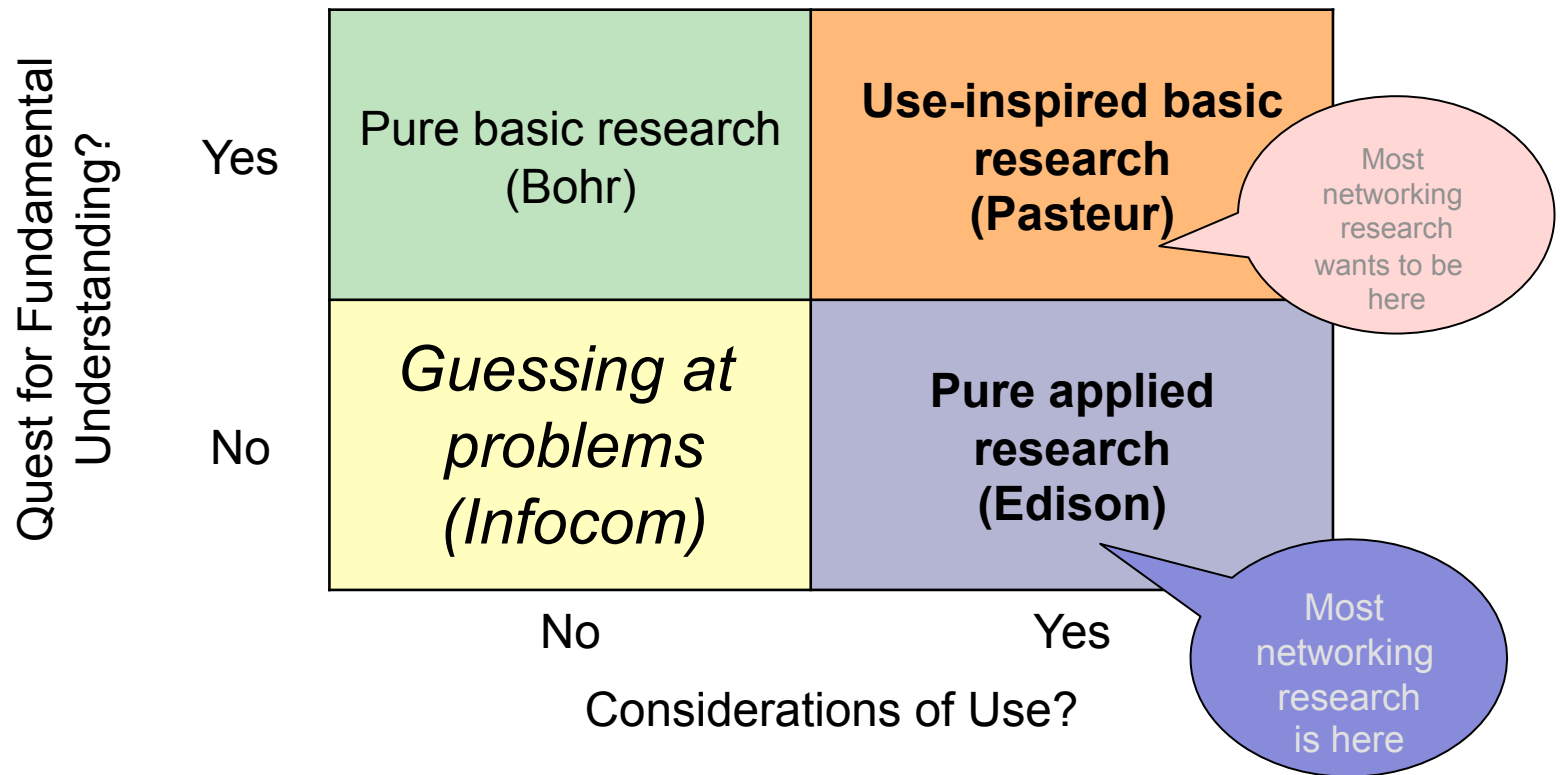
Sarnoff 2009 (Princeton, NJ)

What role does research need to play?



Sarnoff 2009 (Princeton, NJ)

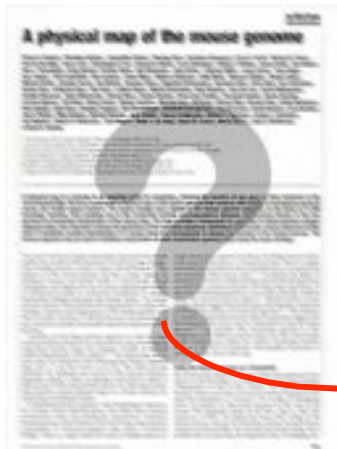
Pasteur's quadrant



Sarnoff 2009 (Princeton, NJ)

Pasteur's Quadrant: Basic Science and Technological Innovation, Stokes 1997 (modified)

Network research → reality



rarely read



I E T F®



“too much effort”

13,000 QoS papers

PAMELA EVANS
 180 Tahquale Canyon • Palisades, California 92062 • 760-455-1112 • pepp@ferrisstate.edu

PROFILE

- Award-winning, multilingual Business Student with extensive professional and entrepreneurial experience.
- Awarded 2001 Student Leader for exemplary service in student government.
- Received 2001 Service Award for outstanding contributions to campus activities.
- Fluency in English, Spanish, and Portuguese; technical proficiencies at MS Word, Excel, and PowerPoint; programming in Visual Basic and HTML; Web design.

EXPERIENCE

TRANSLATOR, Orange County, California 4/00 - Present
Private Contractor

- Team with two viceregal assistants to provide consultation-based translation and mediation services to non-English speaking business owners and employees.
- Accomplishments:*
- Awarded Hispanic Business Community recognition for assisting immigrants.

TIMON, LLC, Santa Ana, California 12/01 - 2/02
Foreign Currency Trader, Intern

- Handled \$50,000+ monthly in trades and investments, specializing in Euros, Dollars, and Yen transactions; investigated trends and issued market reports.
- Accomplishments:*
- Increased profitability by exploiting Euro-to-Dollar exchange rate fluctuations.

CHILDREN'S LEARNING CENTER, Fullerton, California 8/00-8/01
Founder / Business Manager

- Established and operated an educational institution with a staff of 20.
- Accomplishments:*
- Built revenues through direct student recruitment and cooperative local network.

PREMIER LEARNING ACADEMY, Irvine, California 12/99-3/00
Assistant Business Manager / Spanish Tutor

- Assisted management and ran boot camps for educational preparation institute.
- Accomplishments:*
- Received student enrollment; won Employee of the Month Award.

SIDA Y FIBRAS, S.R.L., Homandaras, Alto Parana, Paraguay 2/97 - 12/98
Assistant Business Translator

- Conducted English-Spanish/Portuguese translations of business documents and person-to-person conversations for global scale exporter.

EDUCATION & ACTIVITIES

CALIFORNIA COMMUNITY COLLEGE, Irvine, California
Business Administration Major, 2001 - Present

- 4.0 GPA, President's List, Alpha Gamma Sigma, Phi Alpha Mu, Mu Alpha Theta.
- 2001 Associated Board of Trustees Member.
- Student Representative to Academic Senate, Spring 2001.
- Student Representative to Transfer Advocacy Board, Spring 2001.
- Student Advisor to Business Club, Fall 2001.



Sarnoff 2009 (Princeton, NJ)

Planning vs. Evolution

Planning	Evolution
requirements analysis	start small
describe all features	outline architecture
ATM & B-ISDN NGN	Ethernet & web

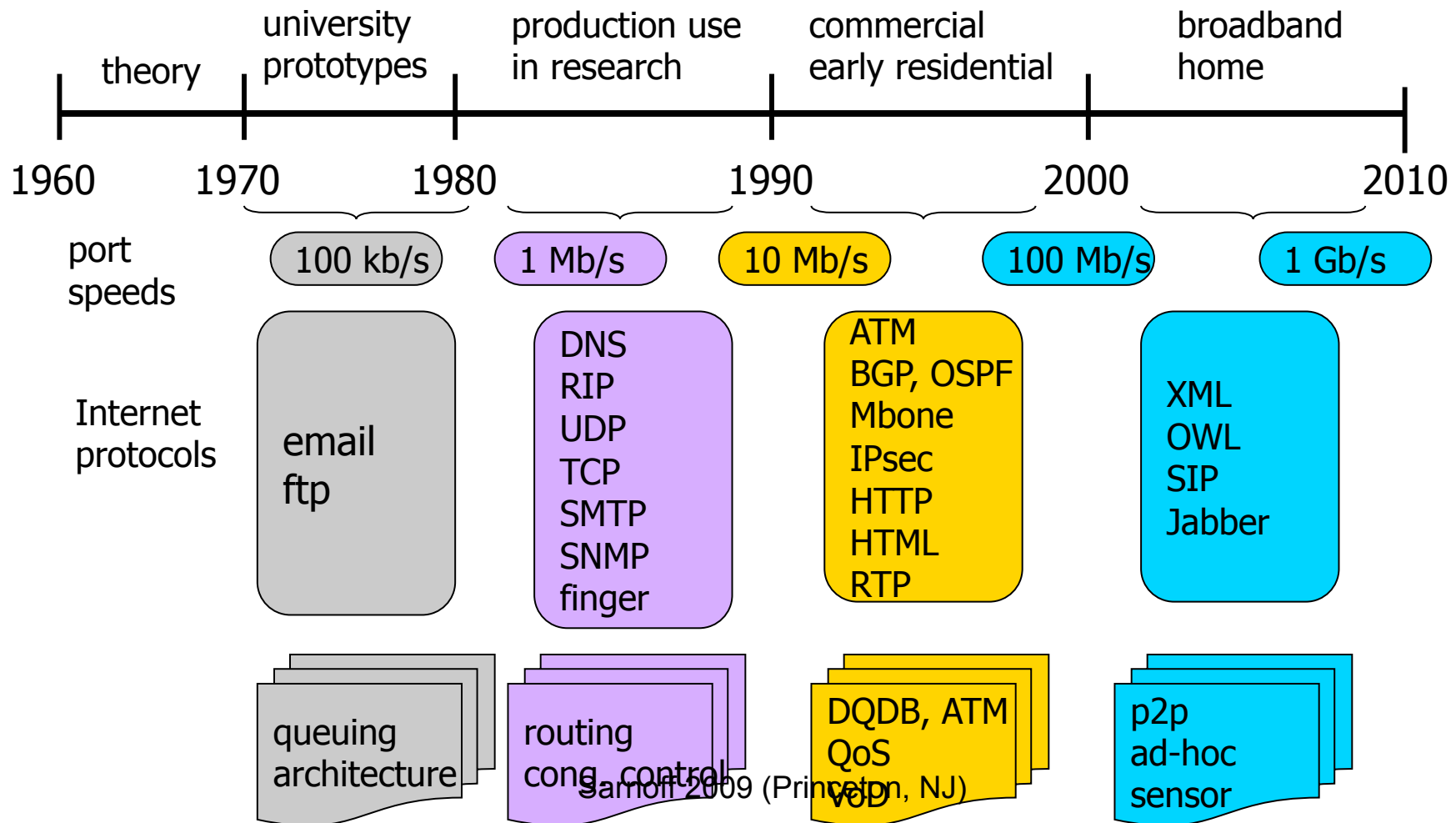
see also CACM 12/08 Sarnoff 2009 (Princeton, NJ)

Are we an engineering discipline?



- Reasonable set of rules and tools for designing networks
- But:
 - no easy way to predict service capabilities
 - no formal protocol engineering
 - mostly passed-down “wisdom” and (IETF/ITU) culture
 - no (formal) learning from mistakes
 - no “Professional Engineering” (PE) exams
 - just (Cisco/Novell/Microsoft) certification

Internet and networks timeline

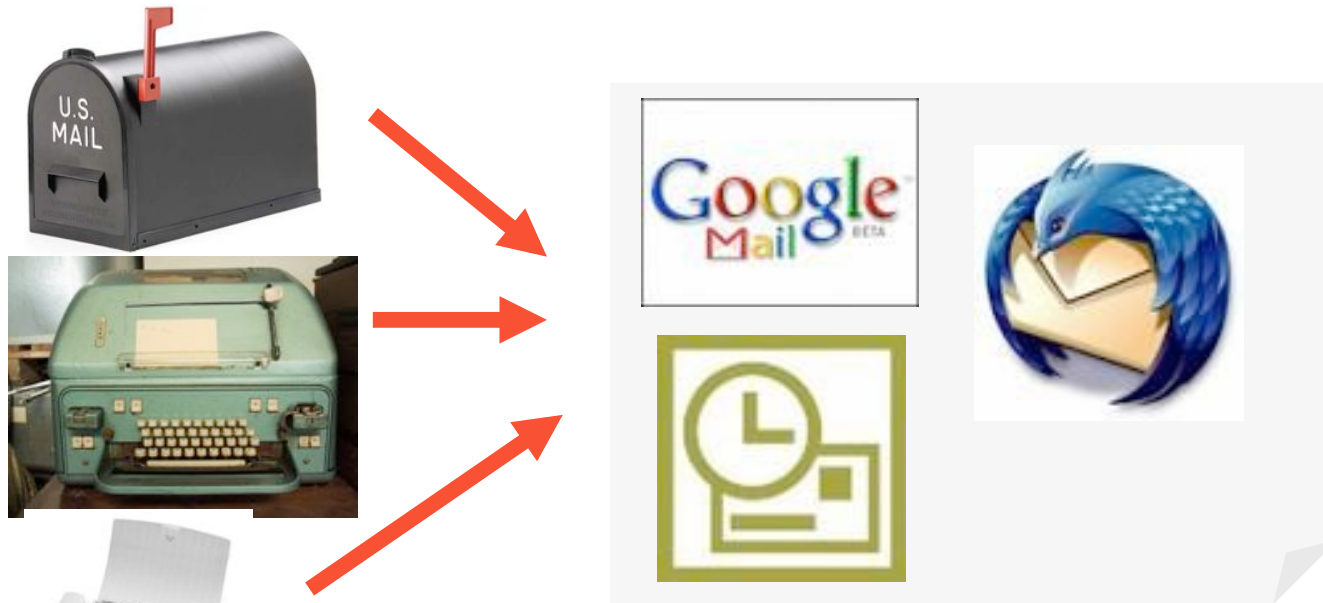


Completing the migration of comm. applications



Sarnoff 2009 (Princeton, NJ)

Migration of applications, cont'd.



	text, still images	audio	video
synchronous	IM	VoIP	video conferencing
asynchronous	email	email, voicemail	YouTube

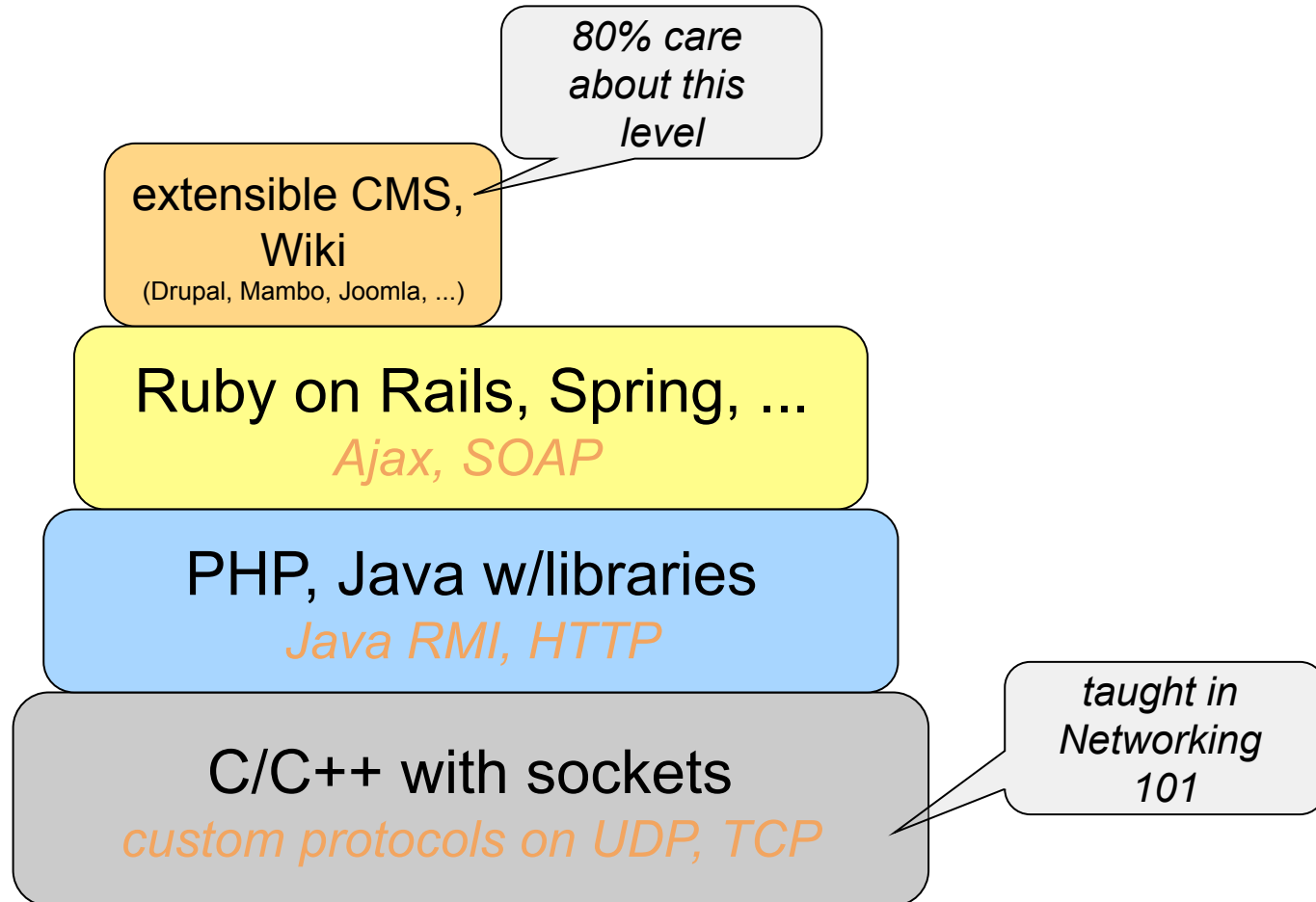
Aside: technology evolution

- Early technology stages:
 - make it work
 - make it cheap
 - make it fashionable
 - This happened in the auto industry. Early cars barely worked at all, every journey was an adventure. In the 1920s Ford broke the automobile patent and built a car for the common man, a car that did not need the skills of a mechanic to drive. Reliability improved gradually until the 1970s when there was a sudden realization that consumers would pay more for a car that was not designed to rust. Today most cars will go 10,000 miles between services and not need major repairs beyond a clutch plate for 50,000 or even 100,000 miles
- Completion of conversion from analog to digital/packet media
- Patterson: **S**ecurity, **P**rivacy, **U**sability, **R**eliability
 - phishing attacks, DDOS
 - cost of purchase vs. cost of ownership
 - dependability (crashes & reboots)

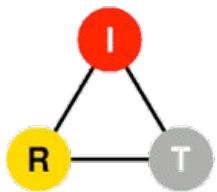
Why is the Internet ossifying?

- Lack of network transparency
 - NATs: only UDP + TCP; only client-server
 - Firewalls
- Standardization delays
 - No major new application-layer protocol since 1998
 - Protocols routinely take 5+ years
- Deployed base
 - Major OS upgrade every 7-8 years
 - But: automatic software updates

Building Internet applications

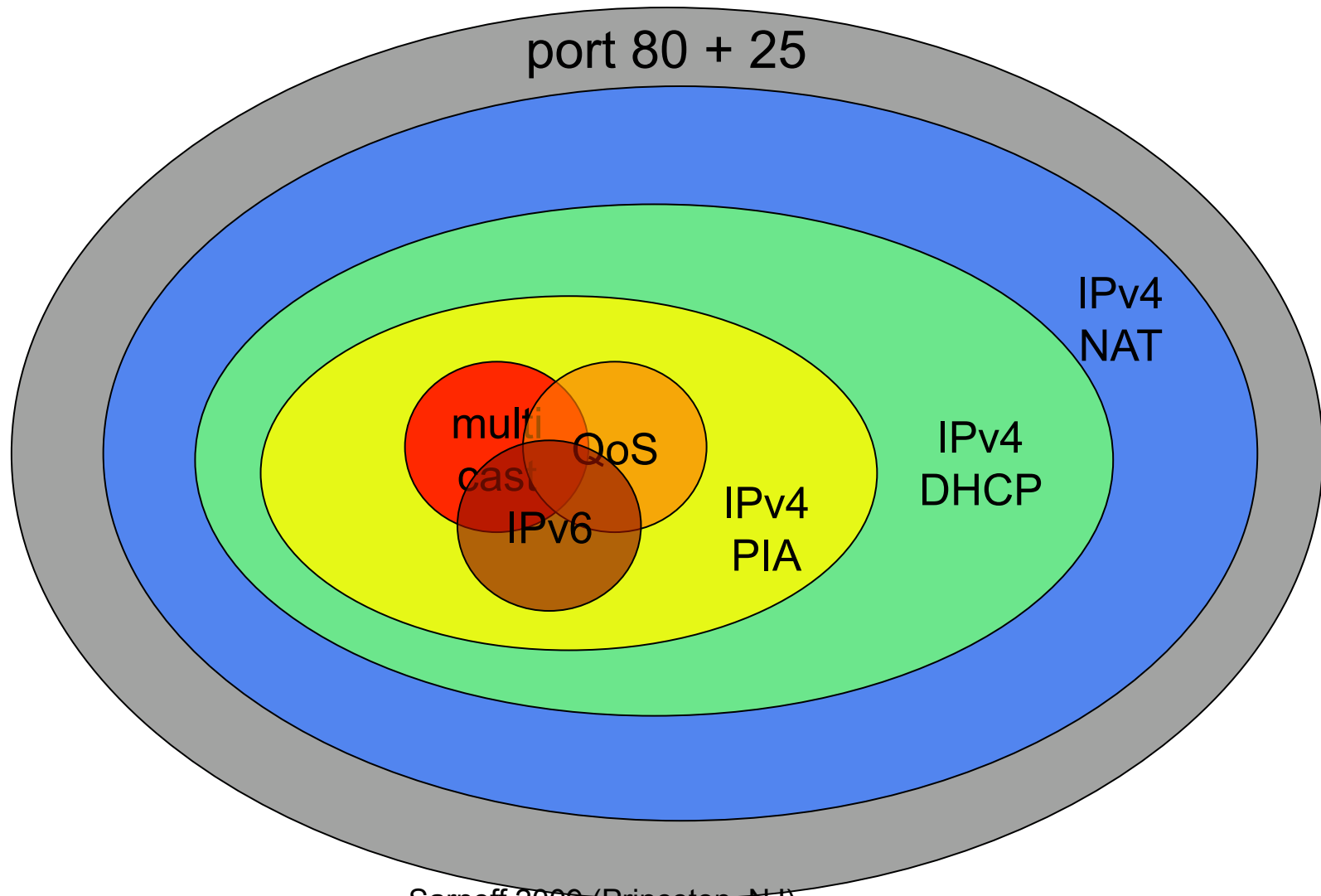


The many Internets



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Which Internet are you connected to?



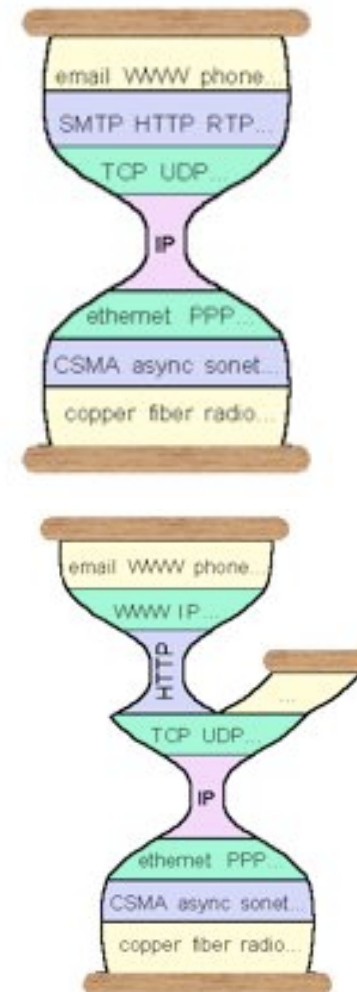
Sarnoff 2009 (Princeton, NJ)

Cause of death for the next big thing

	QoS	multi-cast	mobile IP	active networks	IPsec	IPv6
not manageable across competing domains	+	+	+	+		
not configurable by normal users (or apps writers)	+			+	+	
no business model for ISPs	+	+	+	+	+	+
no initial gain	+	+	+	+		+
80% solution in existing system	+	+	+	+	+	+
increase system vulnerability	+	+	+	+		(NAT)

The two-port Internet

- Many public access systems only allow port 80 (HTTP) and maybe 25 (SMTP)
 - e.g., public libraries
- Everything tunneled over HTTP
 - Web-based email
 - Flash video delivery (e.g., YouTube)
 - HTTP CONNECT for remote login



More than just Internet Classic

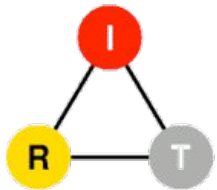
Network	wireless	mobility	path stability	data units
Internet “classic”	last hop	end systems	> hours	IP datagrams
mesh networks	all links	end systems	> hours	
mobile ad-hoc	all links	all nodes, random	minutes	
opportunistic	typical	single node	≈ minute	
delay-tolerant	all links	some predictable	some predictable	bundles
store-carry- forward	all nodes	all nodes	no path	application data units

Networks beyond the Internet, cont'd



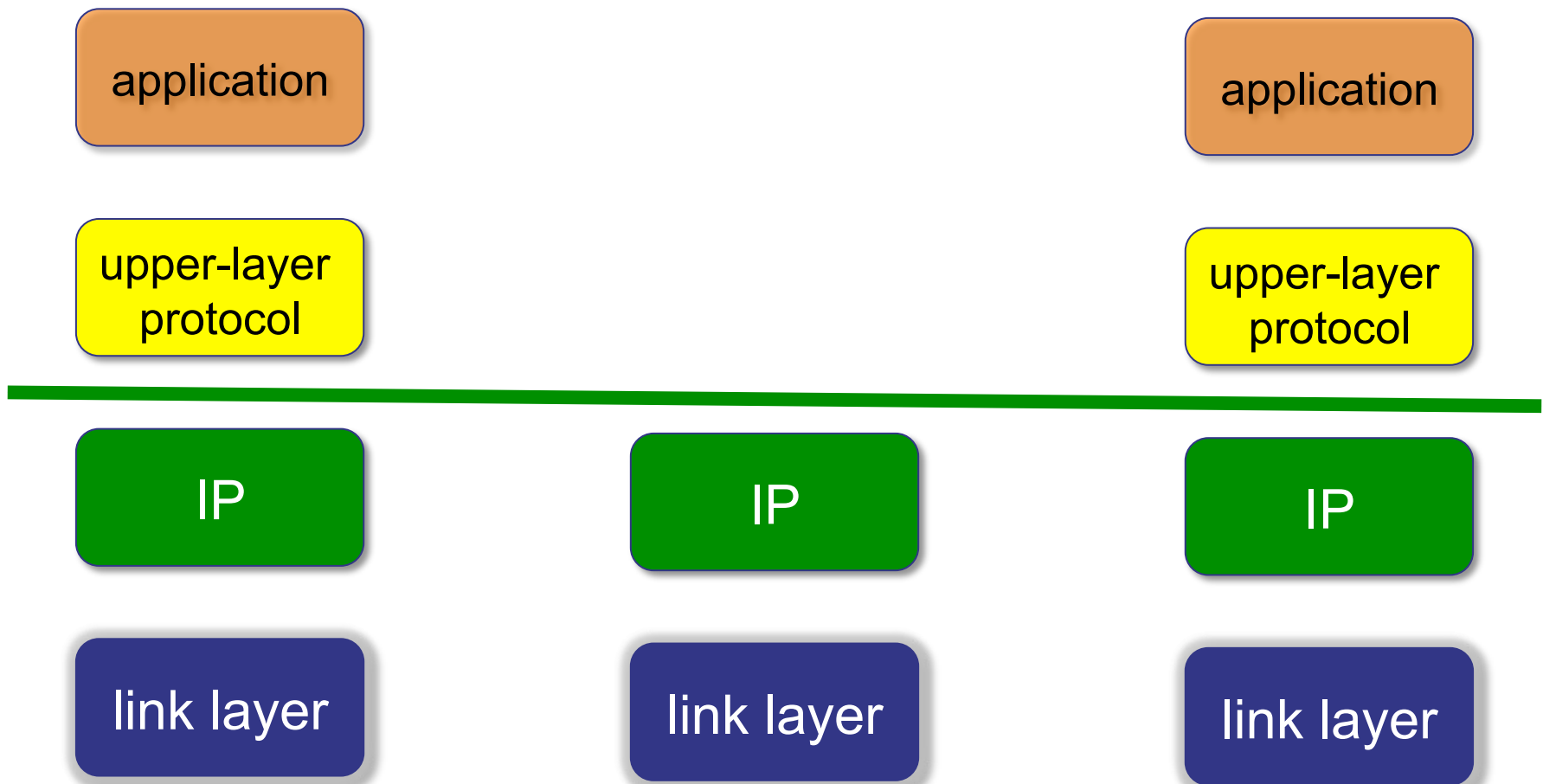
Network model	route stability	motion of data routers
Internet	minutes	unlikely
mobile ad-hoc	3τ	disruptive
store-carry-forward	$< 3 \tau$	helpful

What defines the Internet?



Sarnoff 2009 (Princeton, NJ)

IP model

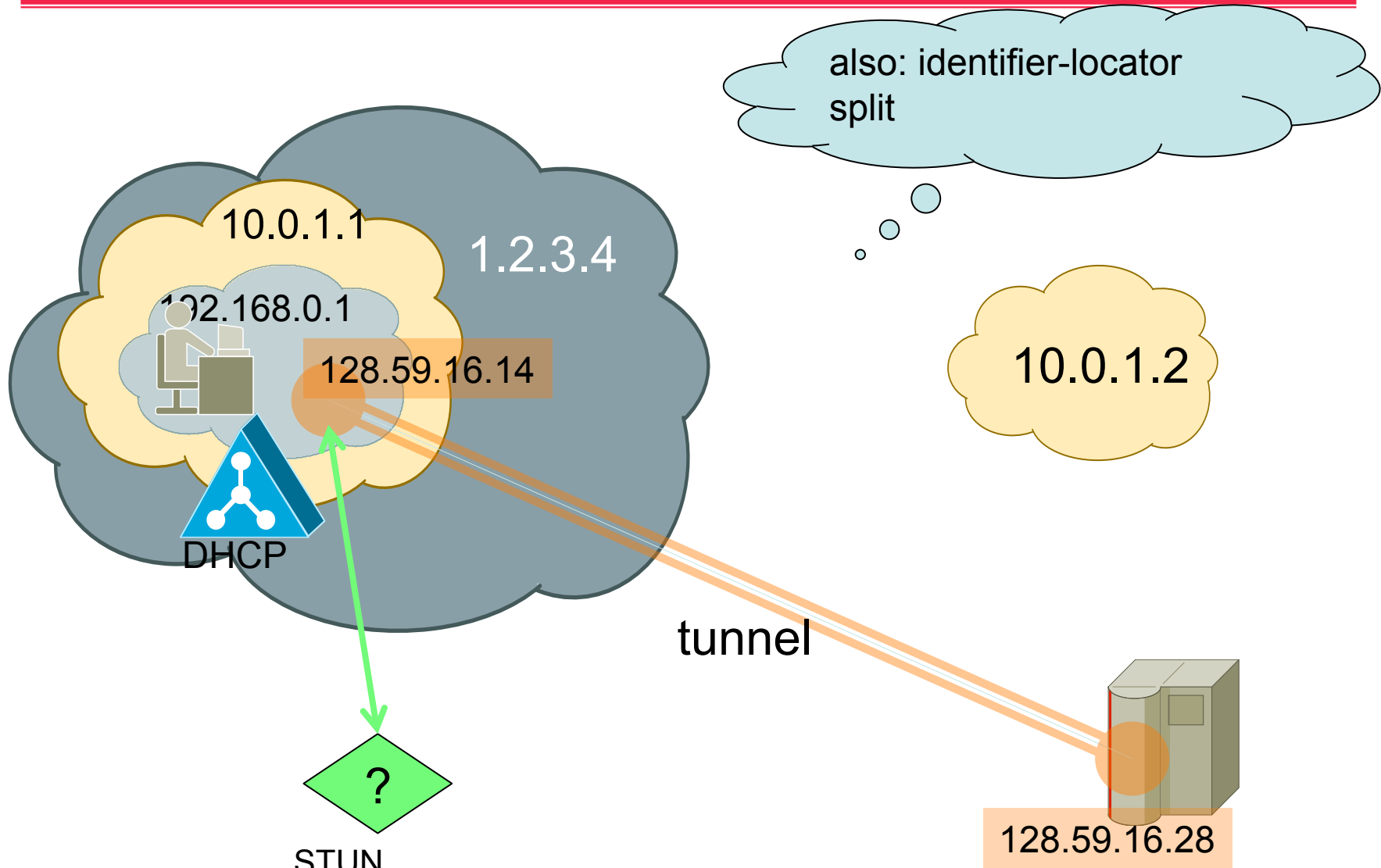


Sarnoff 2009 (Princeton, NJ)

Basic IP service model

- Unchanged since 1978
- Send without signaling
- Receive at provisioned address, without signaling
 - but: permission-based sending
- Variable-sized packets $< \approx 1,500$ bytes
- Packets may be lost, duplicated, re-ordered

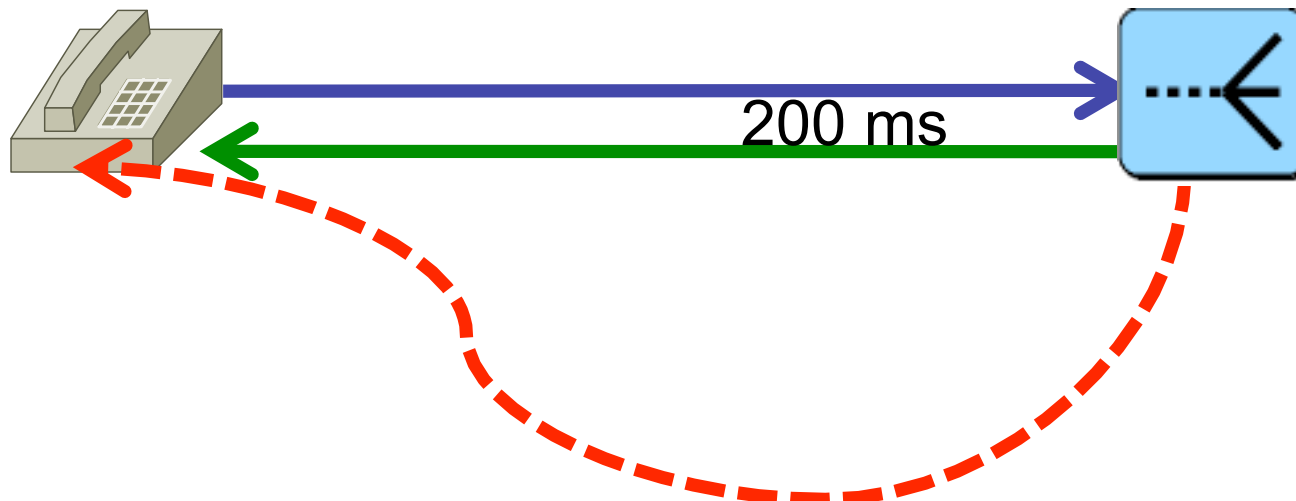
Myth #1: Addresses are global & constant



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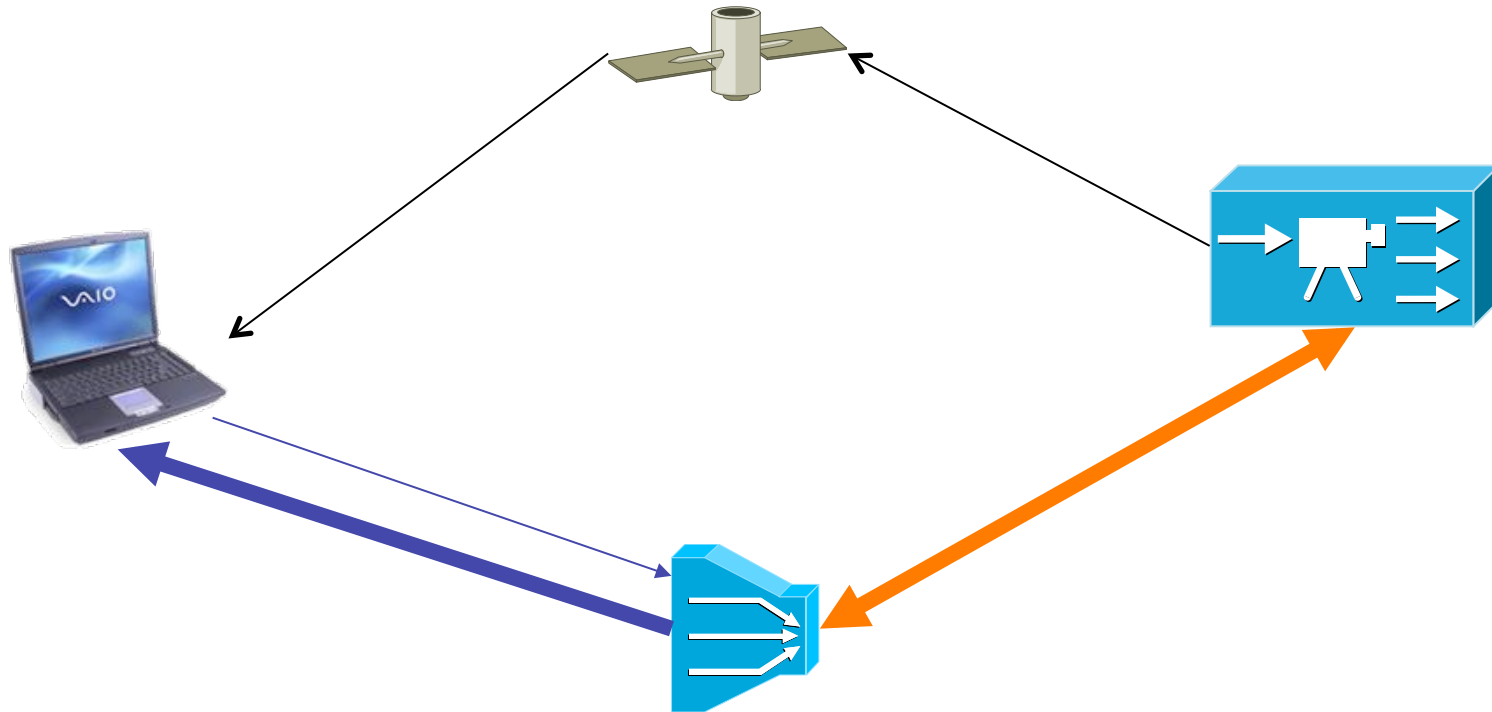
Myth #2: Connectivity commutes, associates

- Referrals, call-backs, redirects
- Assumptions:
 - A connects to B \rightarrow B can connect to A
 - A connects to B, B to C \rightarrow C can connect to A
- May be time-dependent



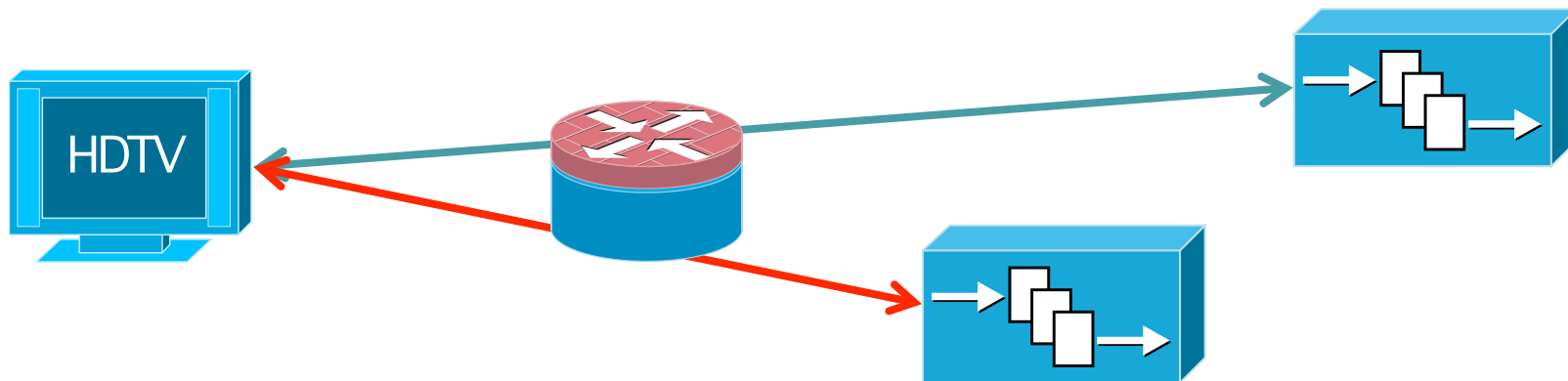
Sarnoff 2009 (Princeton, NJ)

Myth #2a: Bidirectional connectivity



Sarnoff 2009 (Princeton, NJ)

Myth #3: End-to-end delay of 1st packet typical



- 1st packet may have additional latency
 - ARP, flow-based routers
- MIPv6, PIM-SM, MSDP: fixed path during initial data burst
- → Choice of server may be suboptimal
 - higher delay, lower throughput, inefficient network usage

Addressing assumptions

- A host has only one address & one interface
 - apps resolve name and use first one returned
 - address used to identify users and machines
 - machine-wide DHCP options
- Failing
 - multi-homing on hosts (WiFi + Ethernet + BlueTooth + 3G)
- Attempts to restore
 - MIP: attachment-independent address
 - HIP: cryptographic host identify

Other assumptions

- Multicast supported on link
- IPv4 broadcast
- Broadcast/multicast \ll replicated unicast
- Reordering is rare
- Loss is rare and random
- An end-to-end path exists at a single time point

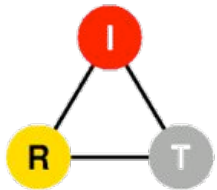
D. Thaler, *draft-iab-ip-model-evolution*

Sarnoff 2009 (Princeton, NJ)

Causes

- Link-layer technologies
 - satellite, DSL
 - NBMA
- Network-layer technologies
 - security: broken by design vs. broken by accident?
 - NATs
 - Ill-defined meaning of IP addresses and names
 - theoretically, single network interface
 - practically, often more than that
 - virtualization
 - multi-homing
 - fail-over

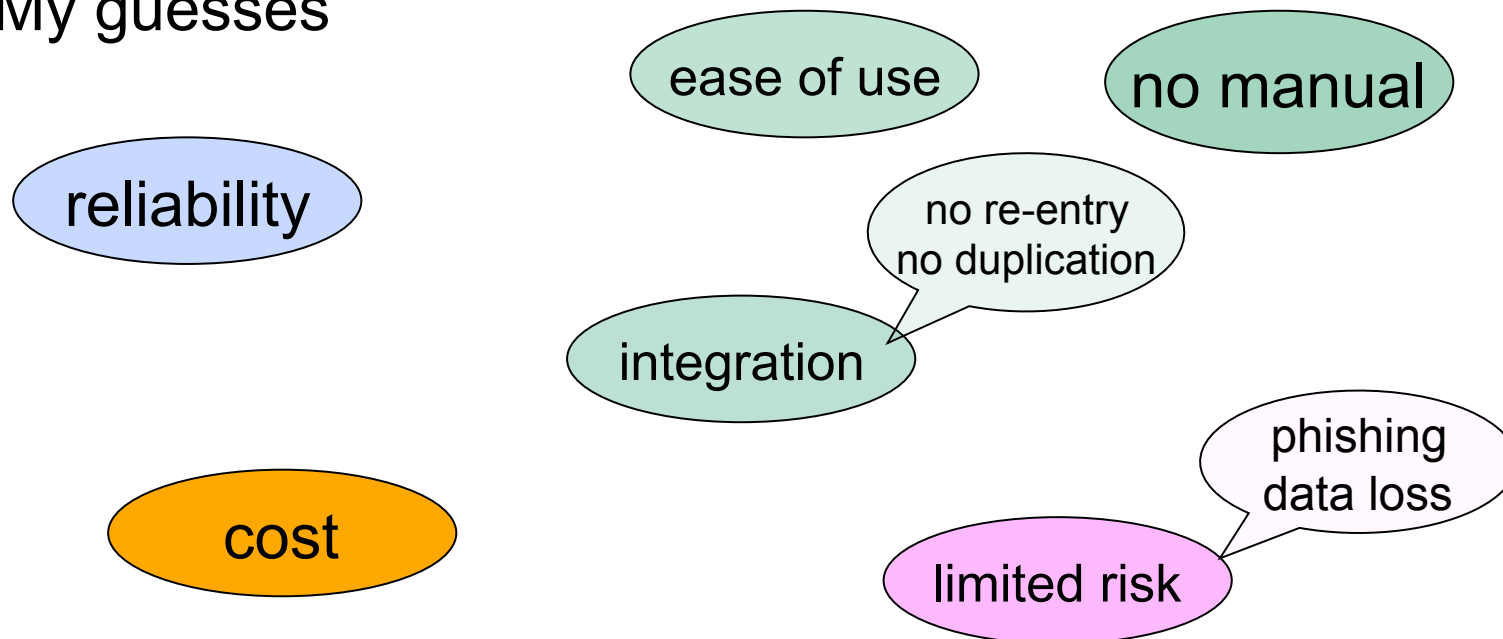
Research challenges



Sarnoff 2009 (Princeton, NJ)

User challenges vs. research challenges

- Are we addressing real user needs?
 - Engineering vs. sports
- My guesses



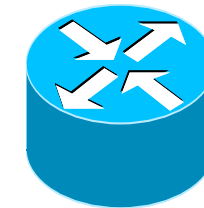
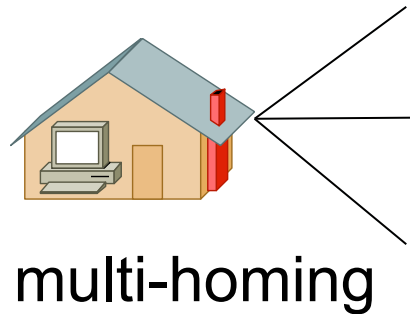
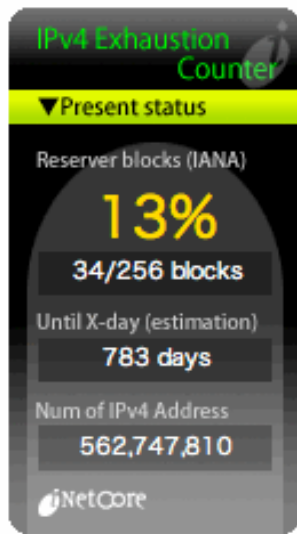
A⁷: Anytime Anywhere Affordable Access to Anything by Anyone Authorized



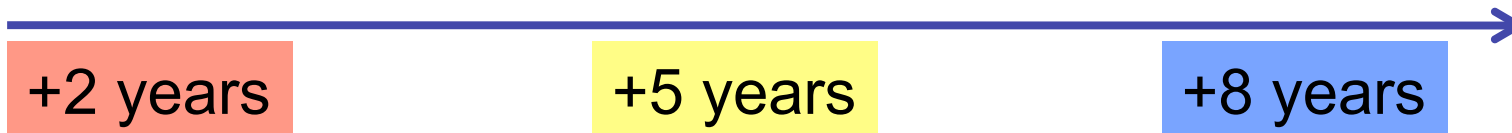
Jeanette Wing, NSF,
Assistant Director for
CISE

- Anytime and anywhere
 - From chip-level and biological networks to global scale
- Anything
 - Digital artifacts to services
- Anyone
 - “young and old, rich and poor, abled and disabled, literate and illiterate”
- Access
 - “Only authorized users will have the relevant access rights.”
- Affordable
- Authorized

Network challenges



routing table explosion

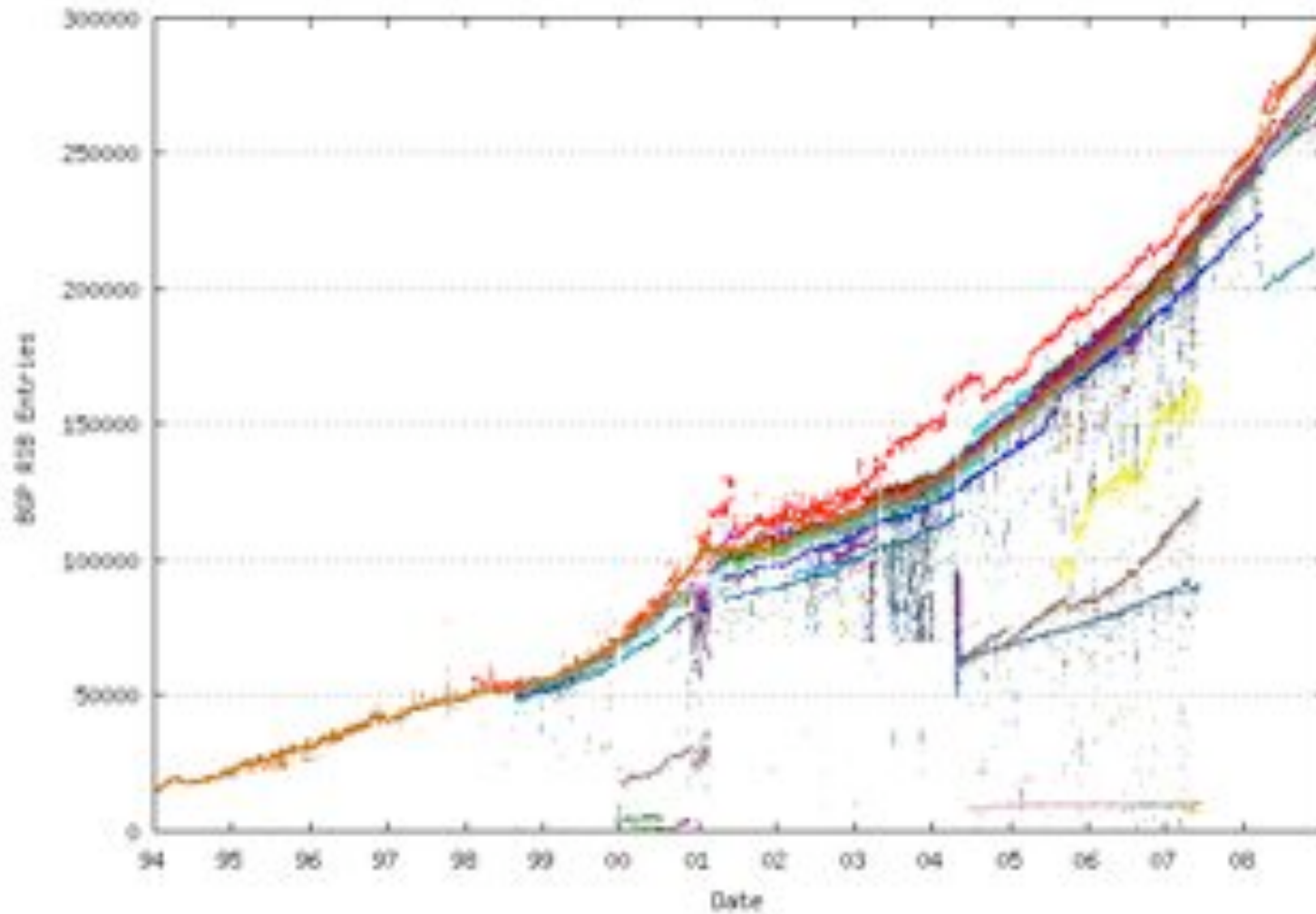


99.9 → 99.999%

Sarnoff 2009 (Princeton, NJ)

zero configuration

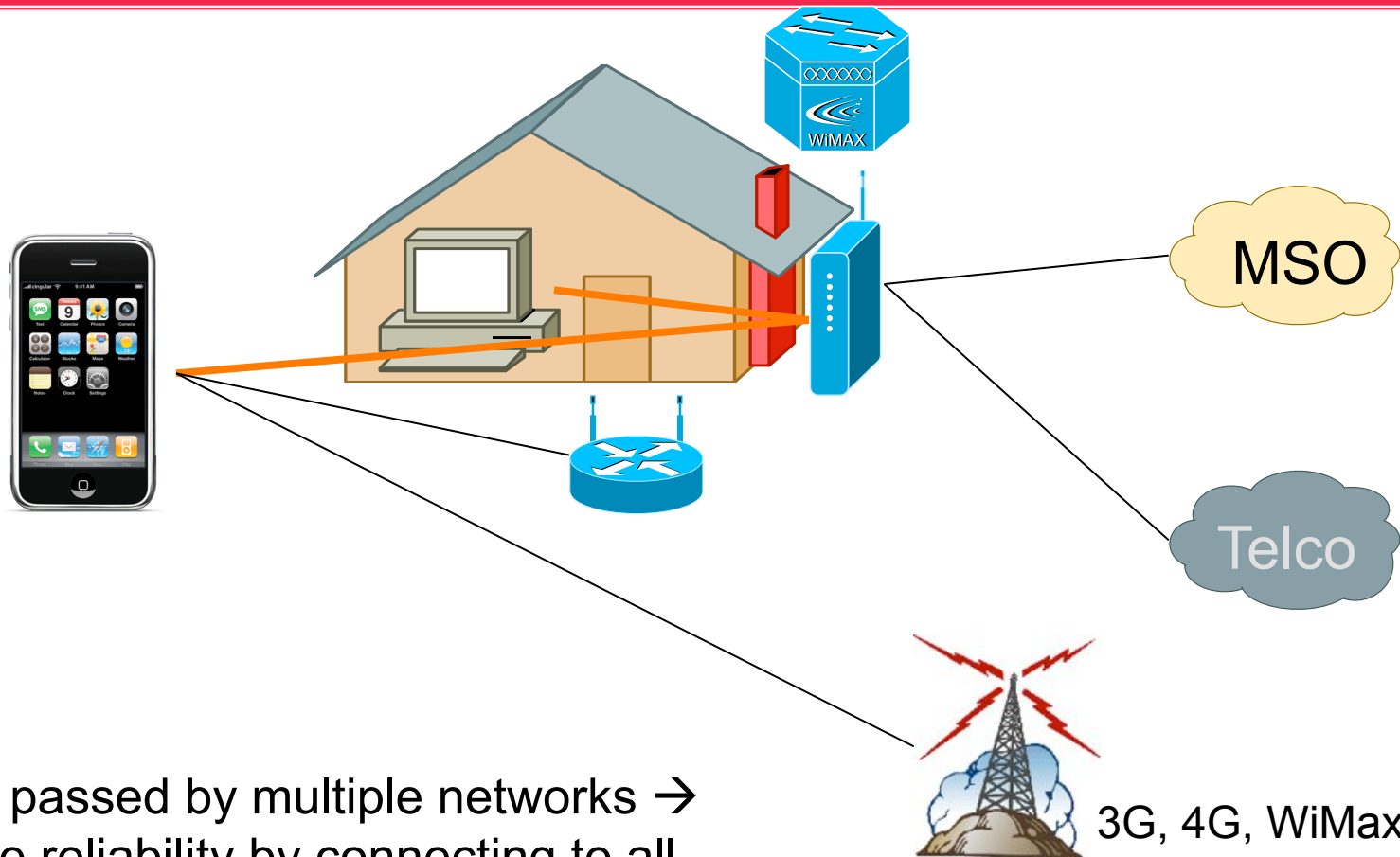
Example: BGP growth



<http://bgp.potaroo.net/>

Sarnoff 2009 (Princeton, NJ)

Network of the (near) future



Homes passed by multiple networks →
increase reliability by connecting to all
("reliable system out of unreliable components")

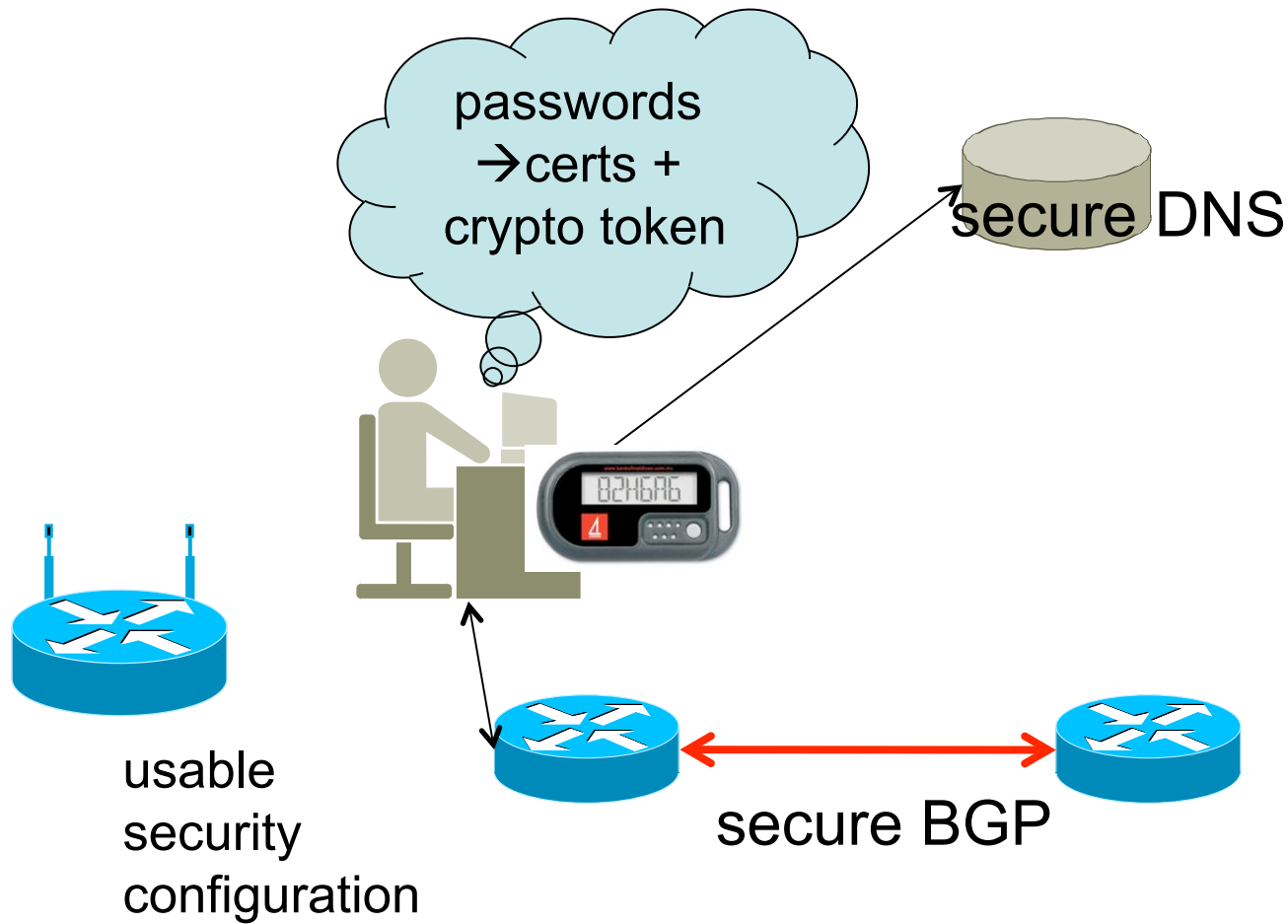
Need for new network abstractions

- Need to isolate applications from gritty network reality
- Name-based
 - multiple end points for one service
 - extend DNS MX and SIP NAPTR/SRV model to all services
 - IPv4 = IPv6
 - local vs. global address space
 - TCP = SCTP
 - multi-homing

What about security?

- “The future Internet must be secure”
- Most security-related problems are **not** network problems
 - spam: identity and access, not SMTP
 - web: (mostly) not TLS, but distinguishing real bank from fake one
 - web: cross-domain scripting, code injection
 - browser vulnerabilities & keyboard sniffers
- Automated tools
 - better languages, taint tracking, automated input checking, stack protection, memory randomization, ...
- Probably need more trust mediation

What about security?



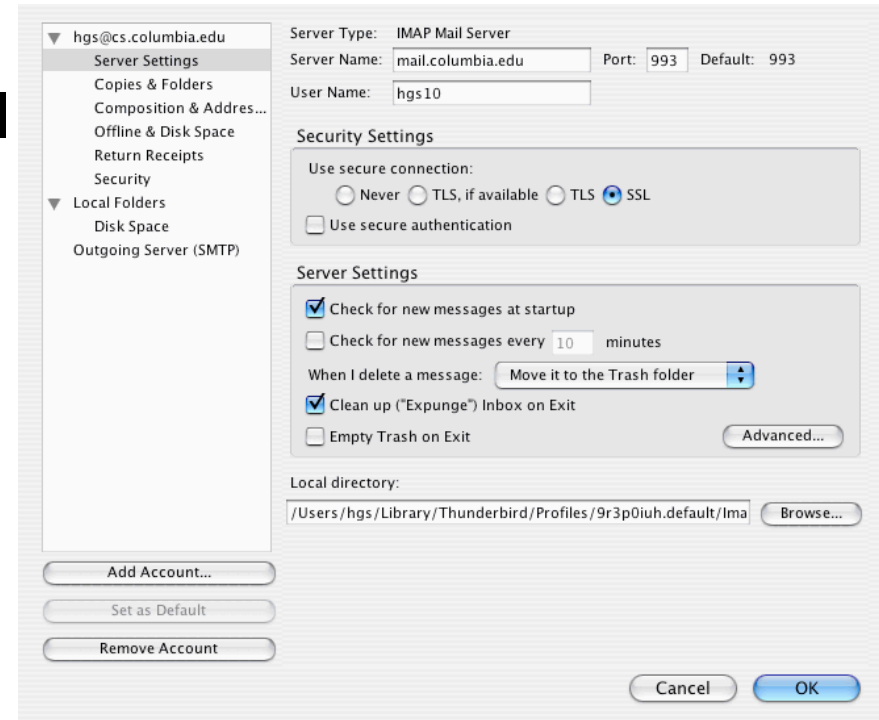
9: Political
8: Financial
Application
Presentation
Session
Transport
Network
Link
Physical

Technologies (mostly) available, but use & deployment hard

Samoff 2009 (Princeton, NJ)

Usability: Email configuration

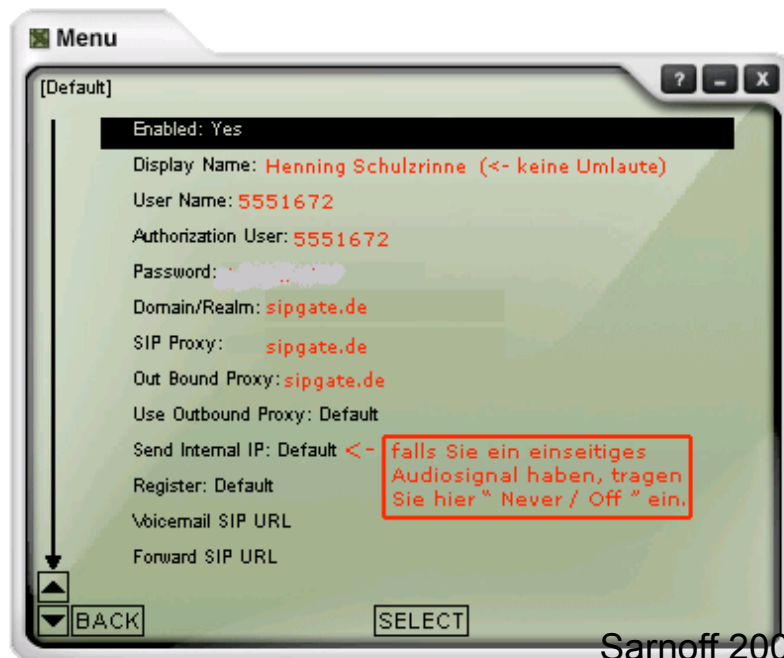
- Application configuration for (mobile) devices painful
- SMTP port 25 vs. 587
- IMAP vs. POP
- TLS vs. SSL vs. “secure authentication”
- Worse for SIP...



Usability: SIP configuration

partially explains

- highly technical parameters, with differing names
- inconsistent conventions for user and realm
- made worse by limited end systems (configure by multi-tap)
- usually fails with some cryptic error message and no indication which parameter
- out-of-box experience not good



Sarnoff 2009 (Princeton, NJ)

Usability: Interconnected devices



Sarnoff 2009 (Princeton, NJ)

Mobile why's

- Not research, but examples of real annoyances
- Why does each mobile device need its own power supply?
- Why do I have to adjust the clock on my camera each time I travel?
- Why do I have to know what my IMAP server is and whether it uses TLS or SSL?
- Why do I have to type in my address book?
- Why do I have to “synchronize” my PDA?
- Why do I have to manually update software?
- Why is connecting a laptop to a projector a gamble?
- Why do we use USB memory sticks when all laptops have 802.11b?

Examples of “invisible” behavior

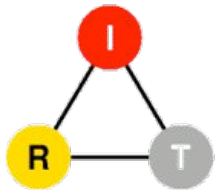
- MP3 player in car automatically picks up new files in home server
- A new email with vcard attachment automatically updates my cell phone address book
- The display of my laptop appears on the local projector
 - without cable or configuration
- I can call people I just met at COMSNETS
 - without exchanging business cards
- My car key opens my front door
- My cell phone serves as a TAN (one-time password) generator
- My cell phone automatically turns itself off during a lecture
- My camera knows where the picture was taken

Protocol & UI design guidelines

- Users should never be exposed to protocol names, ports or cryptographic protocols.
- If the network does not support an option, the UI should not show it.
- Every application protocol must allow the discovery of the domain-appropriate server and any backups.
- User-specific parameters must have reasonable defaults; others must be obtained automatically.
- A UI must make it clear why a protocol failed and indicate who is likely responsible.
- Protocols must work with (reasonable) NATs or fail with a clear indication that a NAT is the likely culprit.

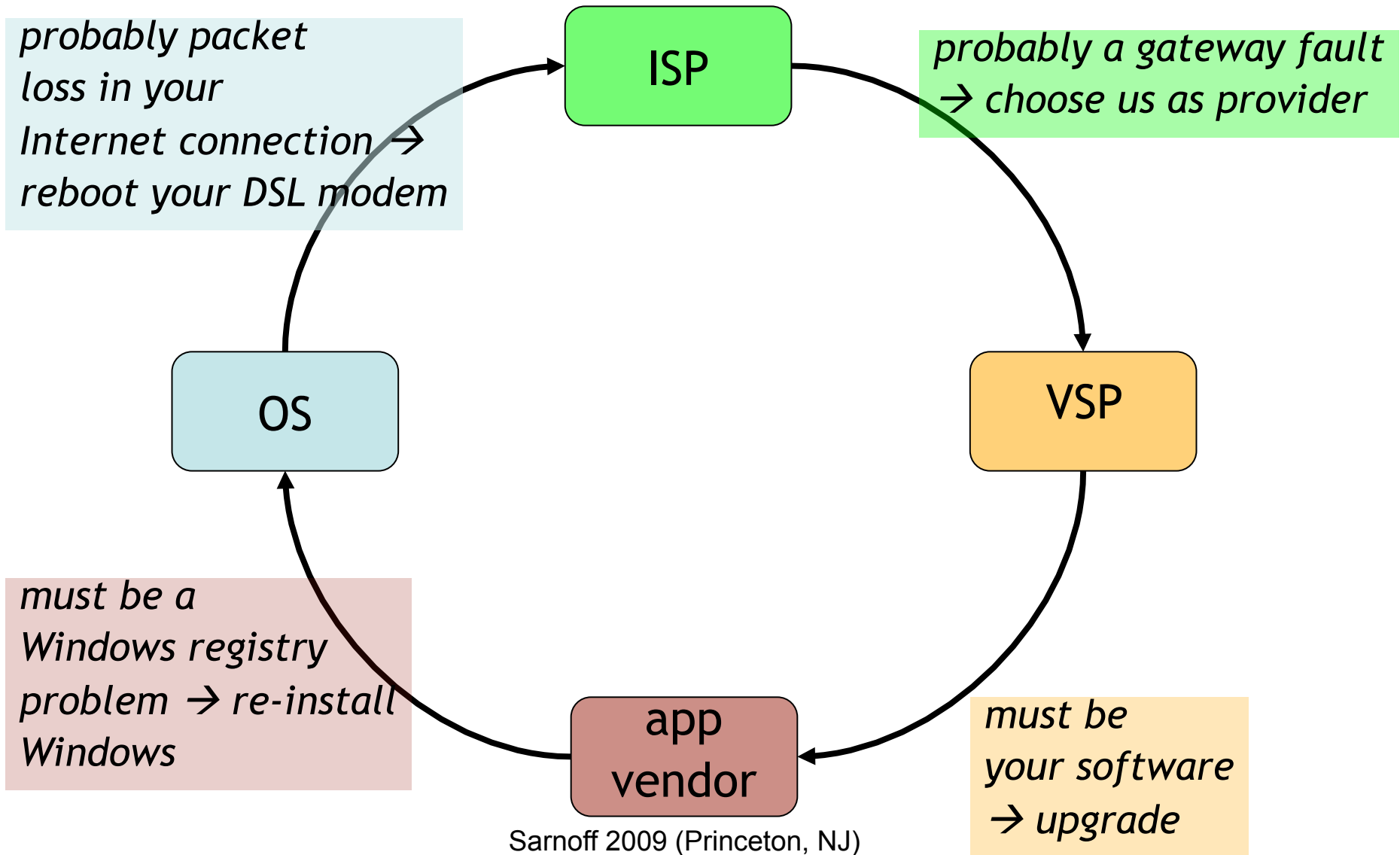
Increasing reliability and usability through end system diagnostics

with Kyung-Hwa Kim, Vishal Singh and Kai Miao



Sarnoff 2009 (Princeton, NJ)

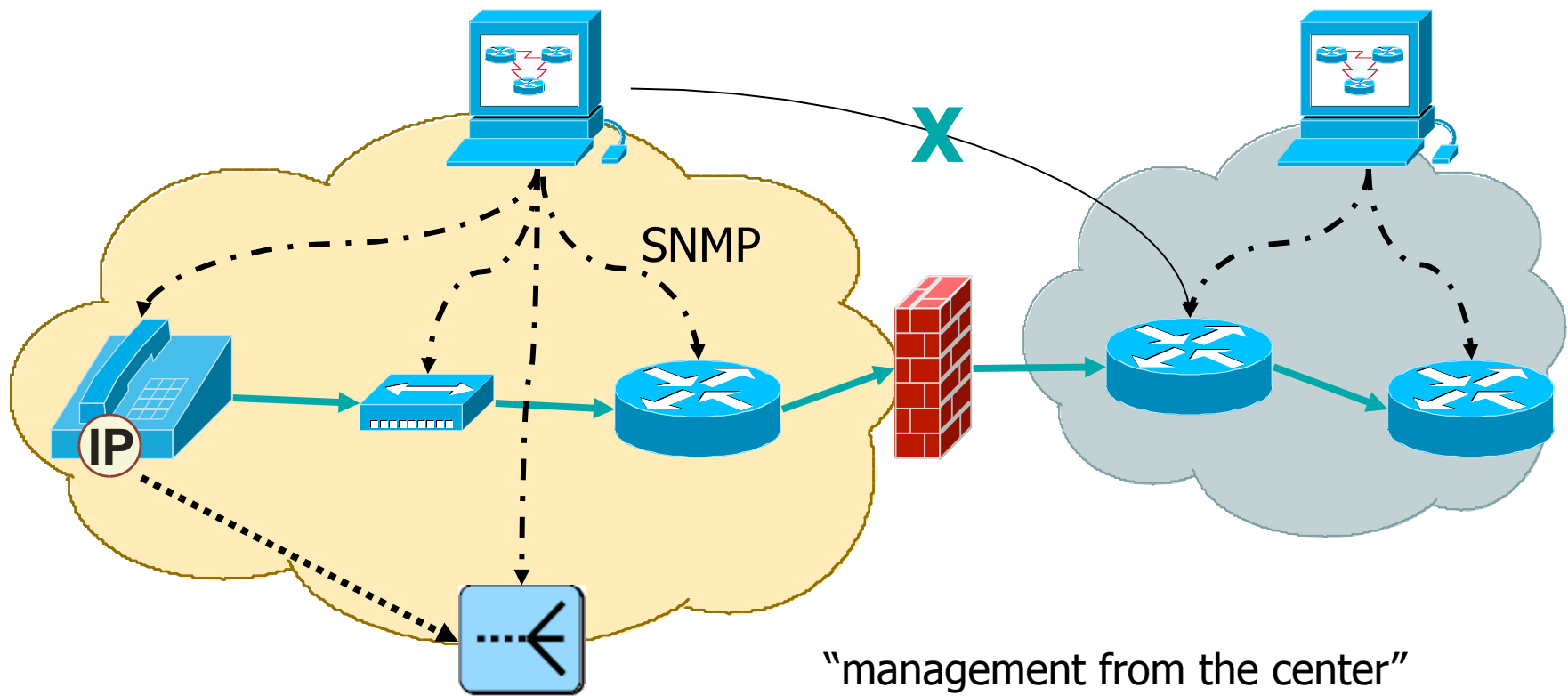
Circle of blame



Diagnostic undecidability

- symptom: “cannot reach server”
- more precise: send packet, but no response
- causes:
 - NAT problem (return packet dropped)?
 - firewall problem?
 - path to server broken?
 - outdated server information (moved)?
 - server dead?
- 5 causes → very different remedies
 - no good way for non-technical user to tell
- Whom do you call?

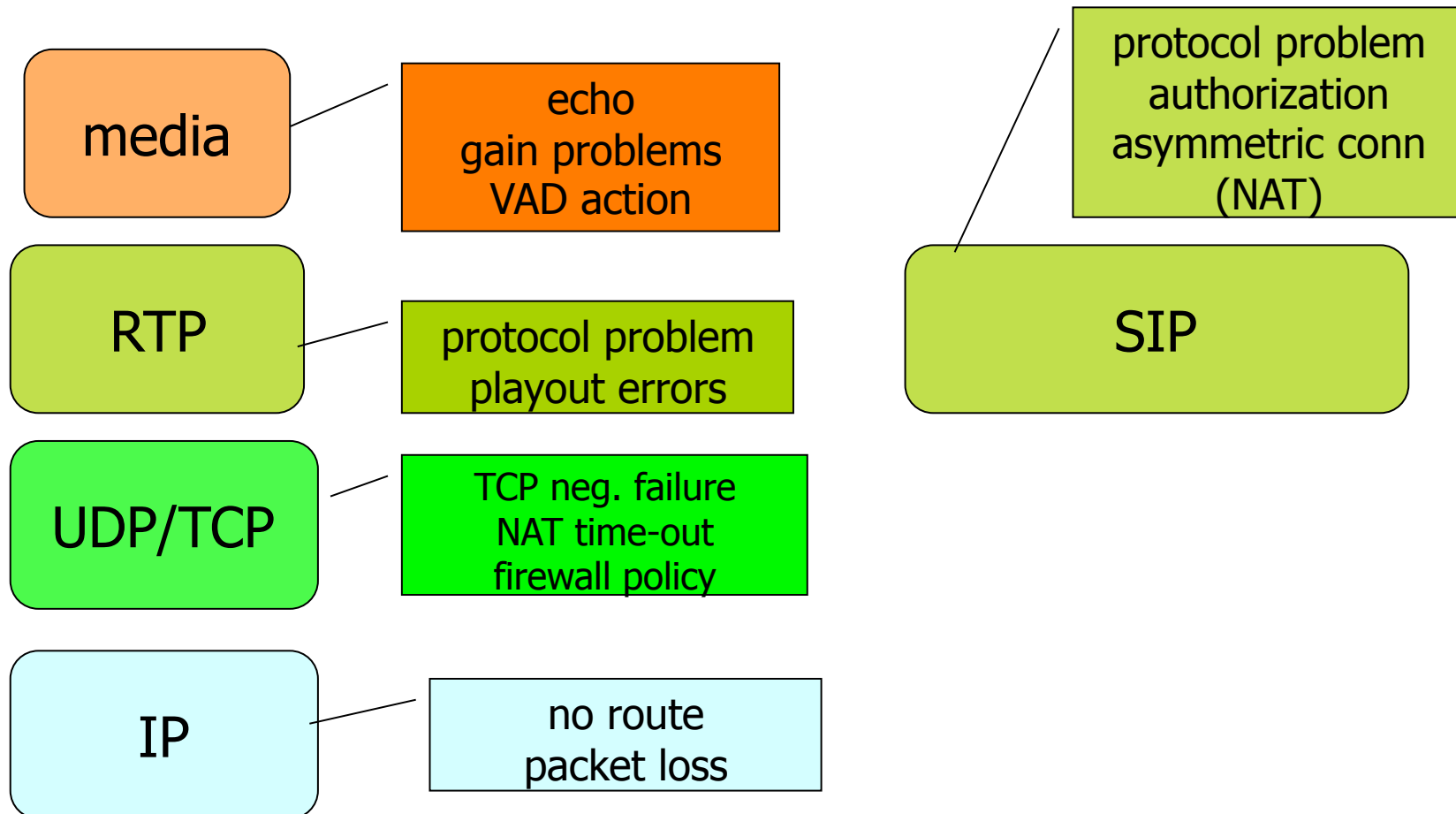
Traditional network management model



Old assumptions, now wrong

- Single provider (enterprise, carrier)
 - has access to most path elements
 - professionally managed
- Problems are hard failures & elements operate correctly
 - element failures (“link dead”)
 - substantial packet loss
- Mostly L2 and L3 elements
 - switches, routers
 - rarely 802.11 APs
- Problems are specific to a protocol
 - “IP is not working”
- Indirect detection
 - MIB variable vs. actual protocol performance
- End systems don’t need management
 - DMI & SNMP never succeeded
 - each application does its own updates

Managing the protocol stack



Types of failures

- Hard failures
 - connection attempt fails
 - no media connection
 - NAT time-out
- Soft failures (degradation)
 - packet loss (bursts)
 - access network? backbone? remote access?
 - delay (bursts)
 - OS? access networks?
 - acoustic problems (microphone gain, echo)
 - a software bug (poor voice quality)
 - protocol stack? Codec? Software framework?

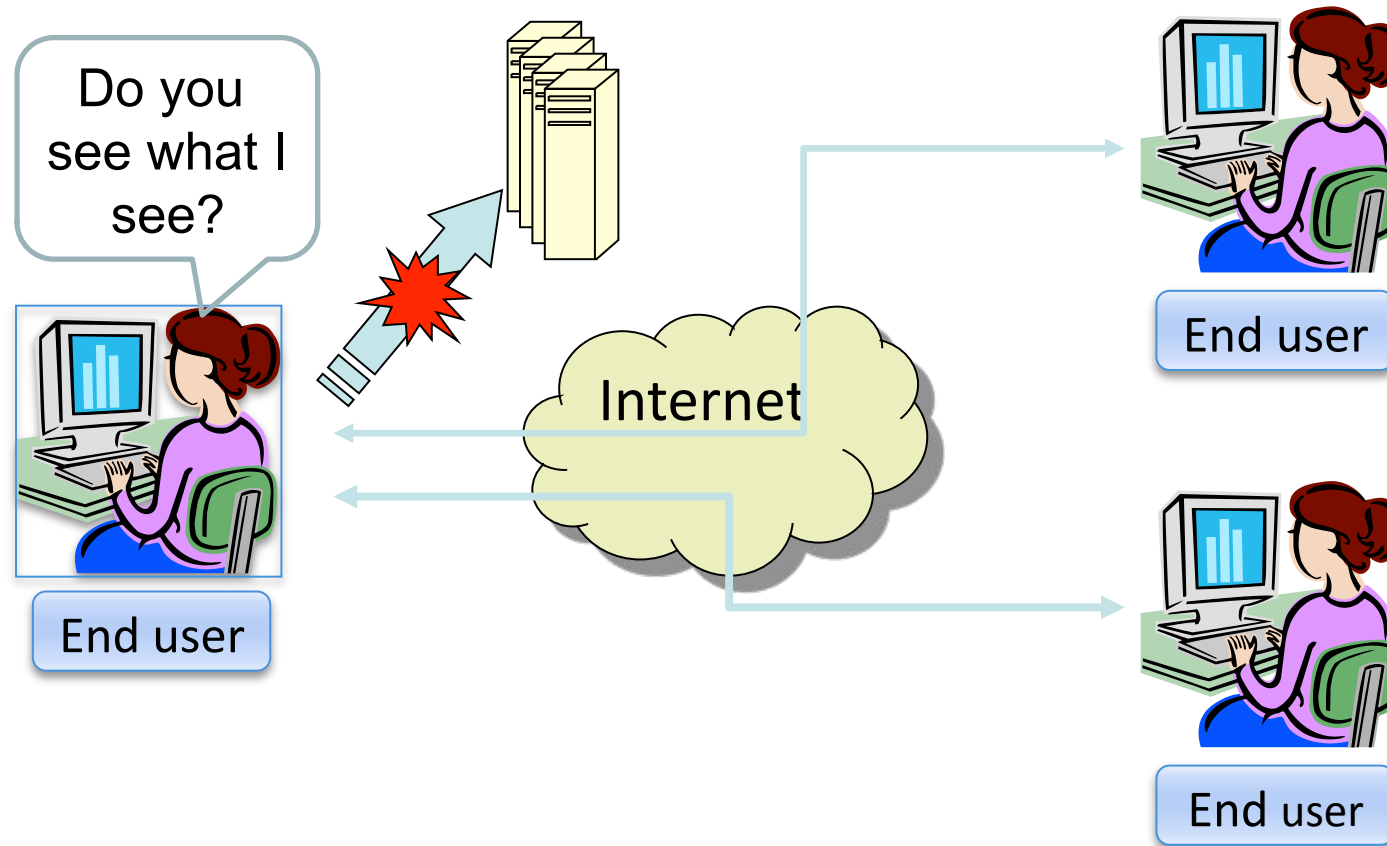
Examples of additional problems

- ping and traceroute no longer works reliably
 - WinXP SP 2 turns off ICMP
 - some networks filter all ICMP messages
- Early NAT binding time-out
 - initial packet exchange succeeds, but then TCP binding is removed (“web-only Internet”)
- policy intent vs. failure
 - “broken by design”
 - “we don’t allow port 25” vs. “SMTP server temporarily unreachable”

Fault localization

- Fault classification – local vs. global
 - Does it affect only me or does it affect others also?
- Global failures
 - Server failure
 - e.g., SIP proxy, DNS failure, database failures
 - Network failures
- Local failures
 - Specific source failure
 - node A cannot make call to anyone
 - Specific destination or participant failure
 - no one can make call to node B
 - Locally observed, but global failures
 - DNS service failed, but only B observed it

Do You See What I See?



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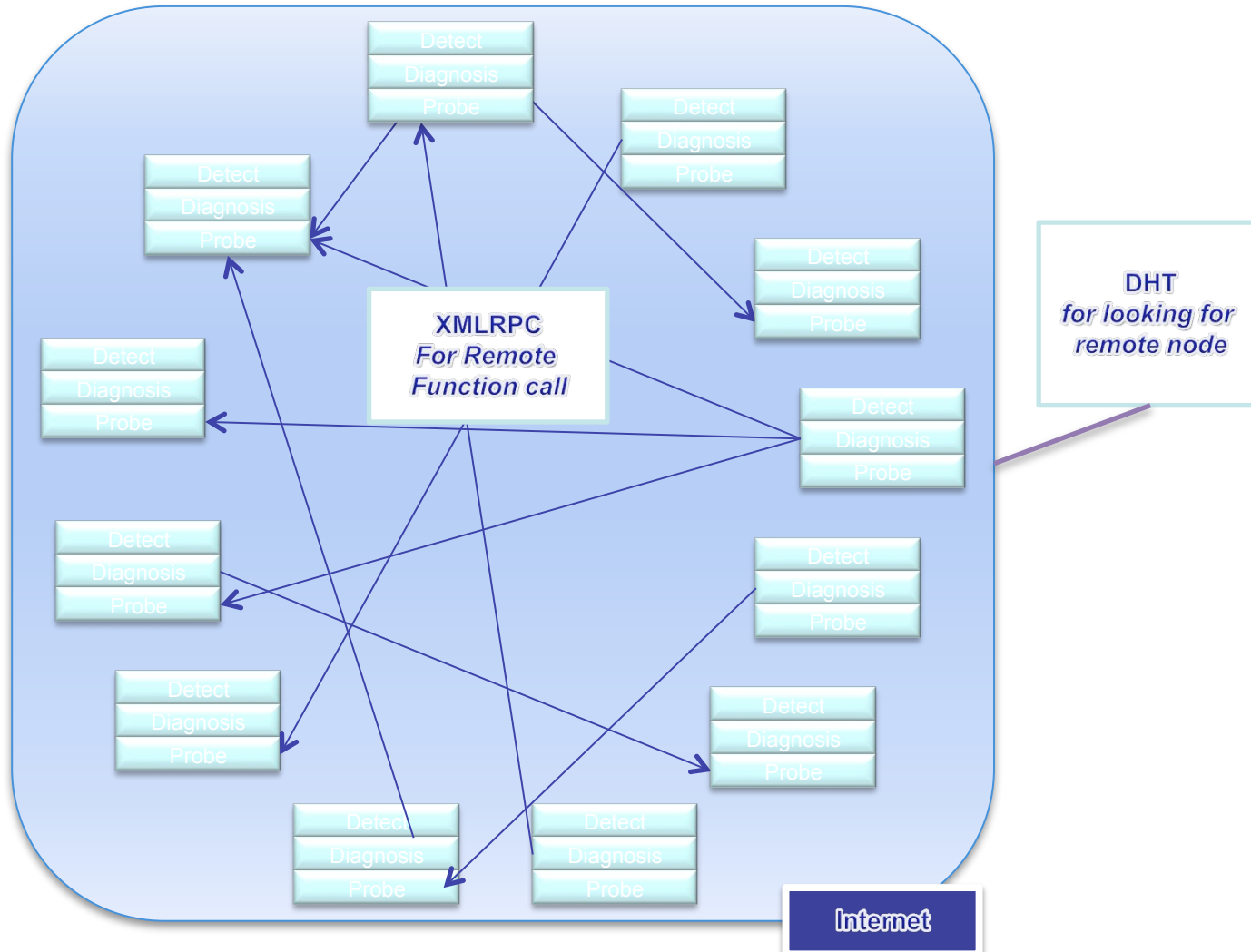
Project: "Do You See What I See?"



DYSWIS

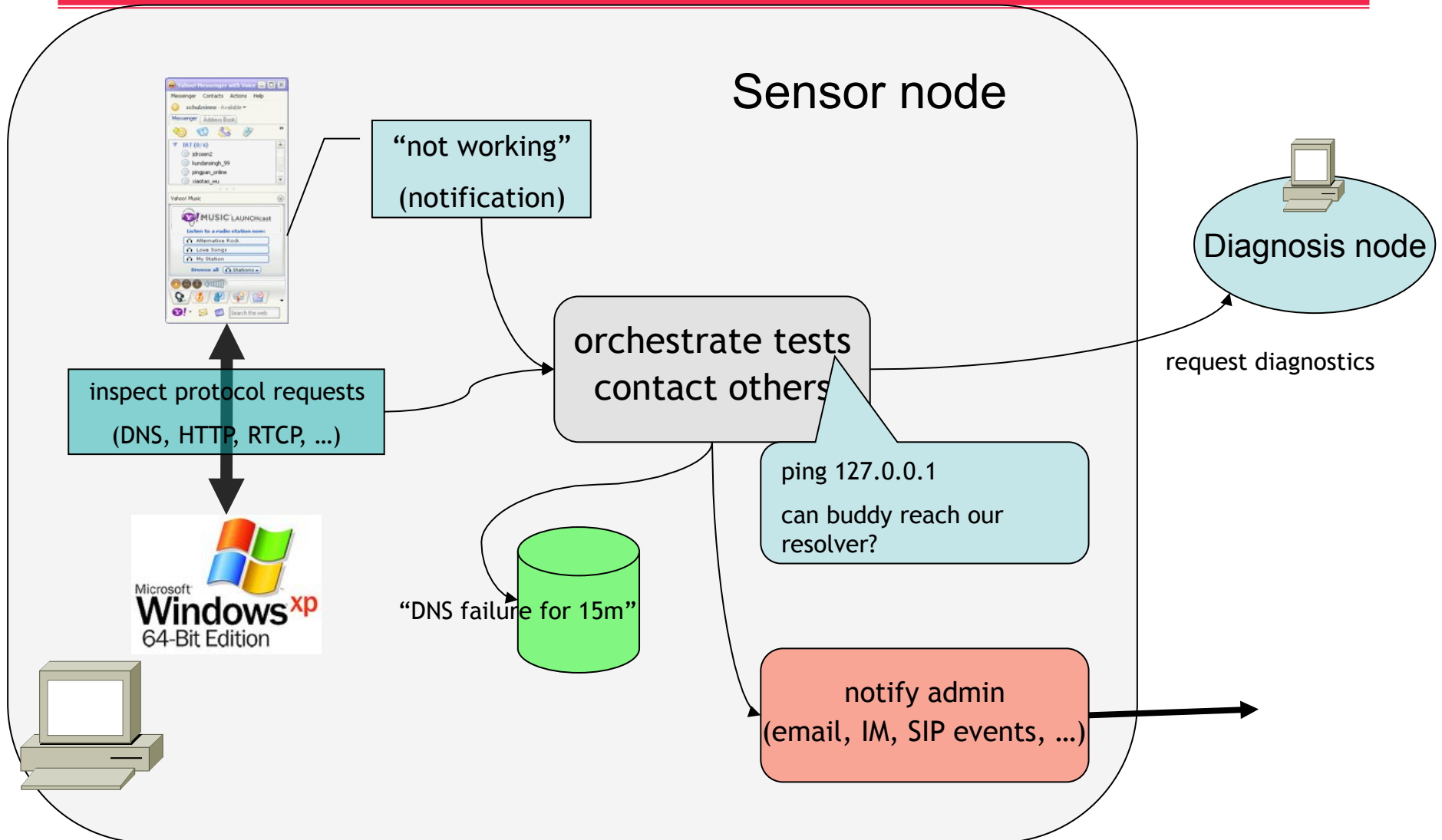
- Each node has a set of active and passive measurement tools
- Use intercept (NDIS, pcap)
 - to detect problems automatically
 - e.g., no response to SIP, HTTP or DNS request
 - deviation from normal protocol exchange behavior
 - gather performance statistics (packet jitter)
 - capture RTCP and similar measurement packets
- Nodes can ask others for their view
 - possibly also dedicated “weather stations”
- Iterative process, leading to:
 - user indication of cause of failure
 - in some cases, work-around (application-layer routing) → TURN server, use remote DNS servers
- Nodes collect statistical information on failures and their likely causes

DYSWIS overview



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Architecture



Example rule

Rule Example

```

(load-function ExMyUppcase)
(load-function SelfDiagnosis)
(load-function DnsConnection)
(load-function ProxyServer)
(load-function SipResult)
(defrule MAIN::SIP
  (declare (auto-focus TRUE))
  =>
  (process-sip void)
)

(deffunction process-sip (?args)
  "test dns and proxy server for sip"
  (bind ?result "NA")
  (bind ?result (self-diagnosis void))
  if (eq ?result "ok") then
    (bind ?result (dns-connection other))
  if (eq ?result "ok") then
    (bind ?result (proxy-connection void))
)

```

```

(sip-result ?result)
)

(deffunction process-dns (?args)
  "test dns server"
  (bind ?result "NA")
  (bind ?result (dns-connection void))
  if (eq ?result "ok") then
    (bind ?result (dns-resolution other))
)

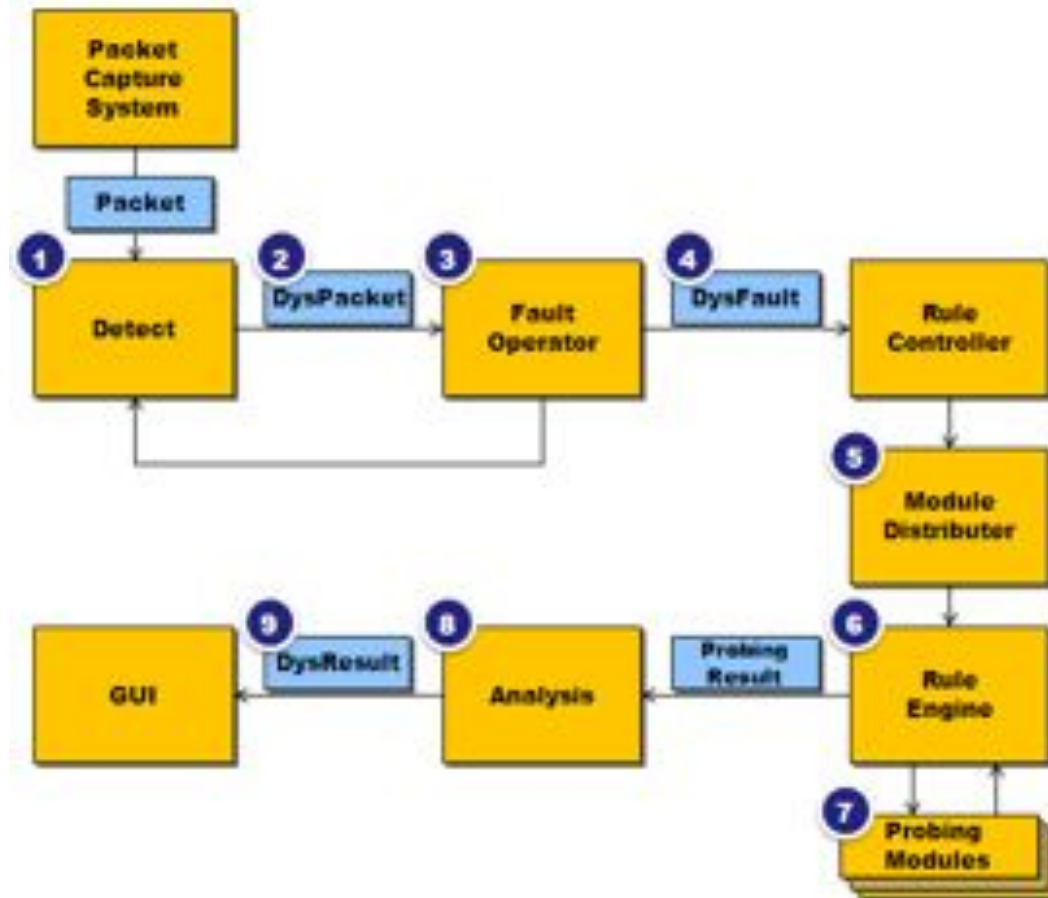
```

```

(sip-result ?result)
)

```

Implementation

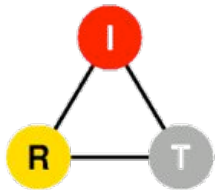


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<http://wiki.cs.columbia.edu/display/res/DYSWIS>

7DS and opportunistic networks: exploring networks beyond the Internet

with Suman Srinivasan, Arezu Moghadam



Sarnoff 2009 (Princeton, NJ)

- Contacts are
- opportunistic
 - intermittent

Internet



802.11 ad-hoc mode
BlueTooth

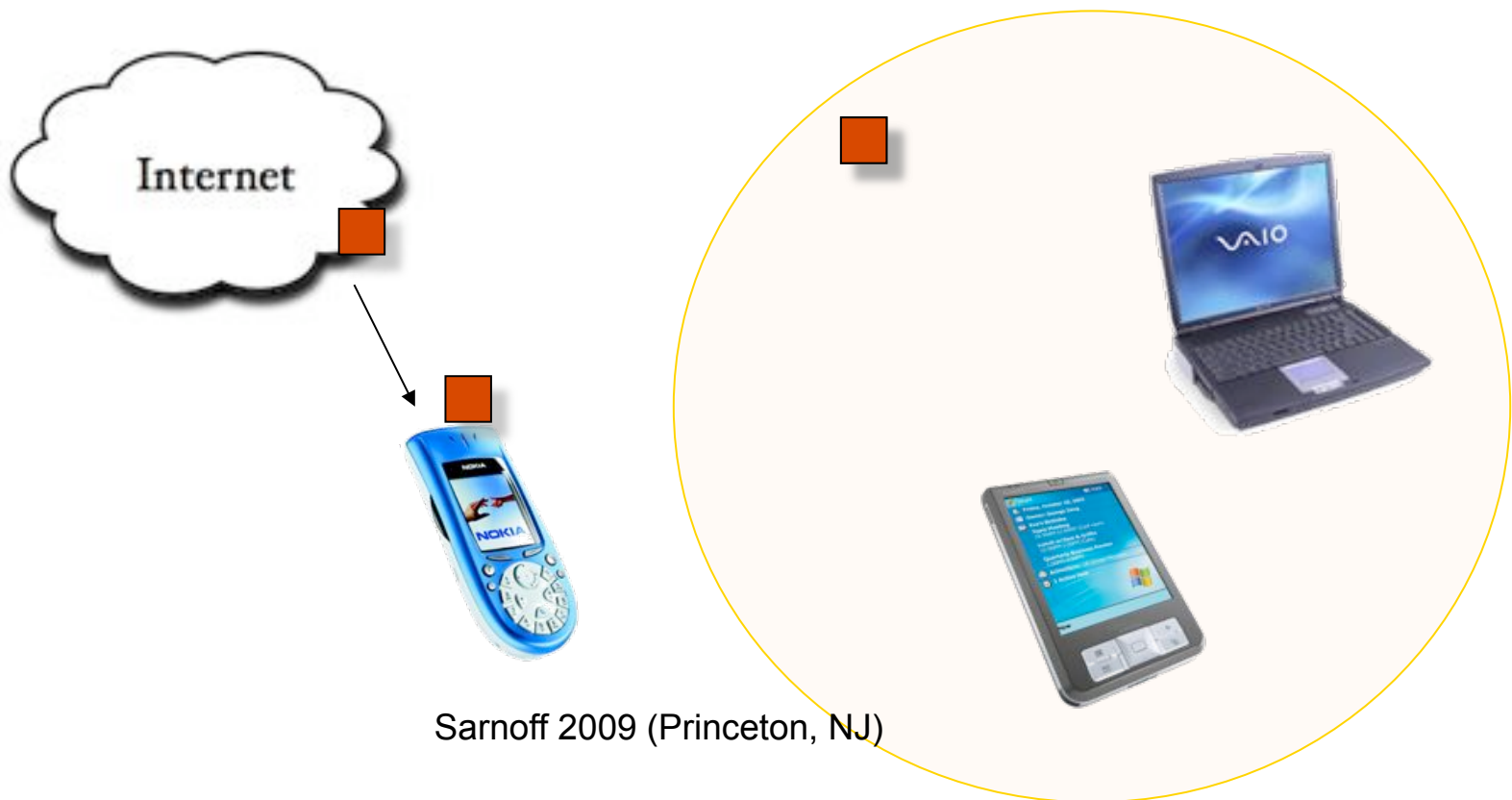


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Web Delivery Model

- 7DS core functionality: Emulation of web content access and e-mail delivery



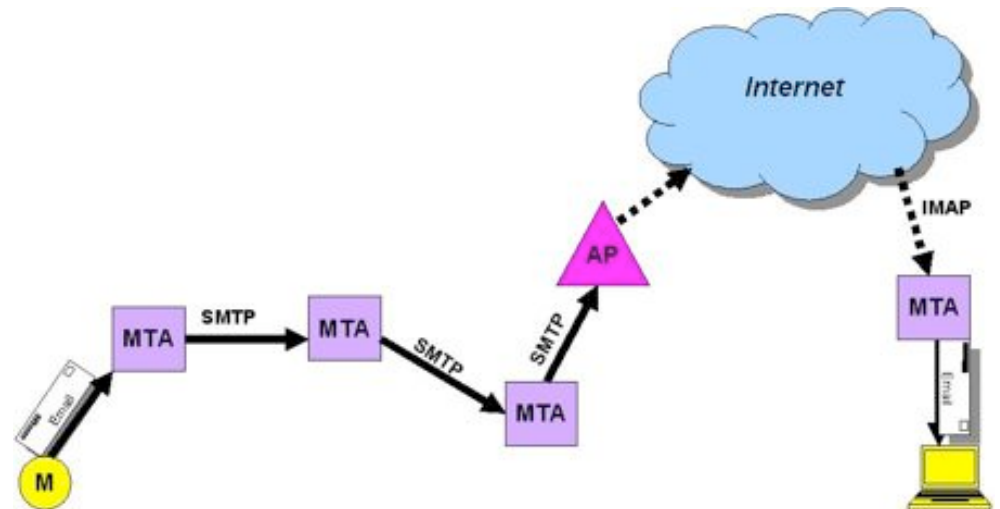
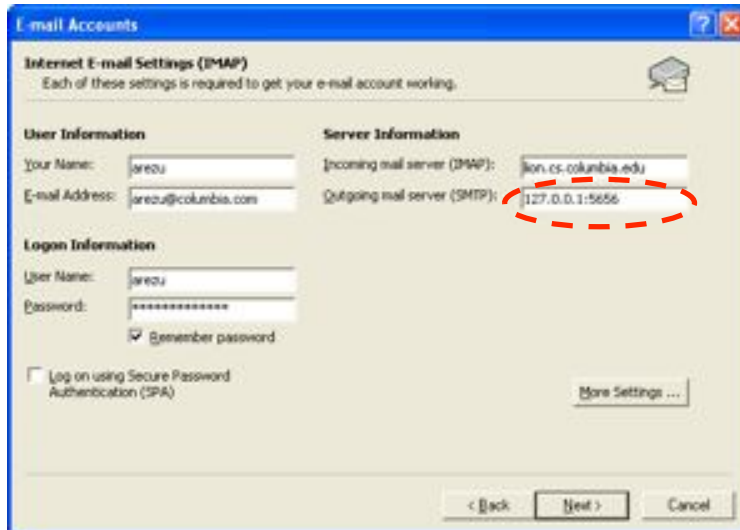
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Search Engine

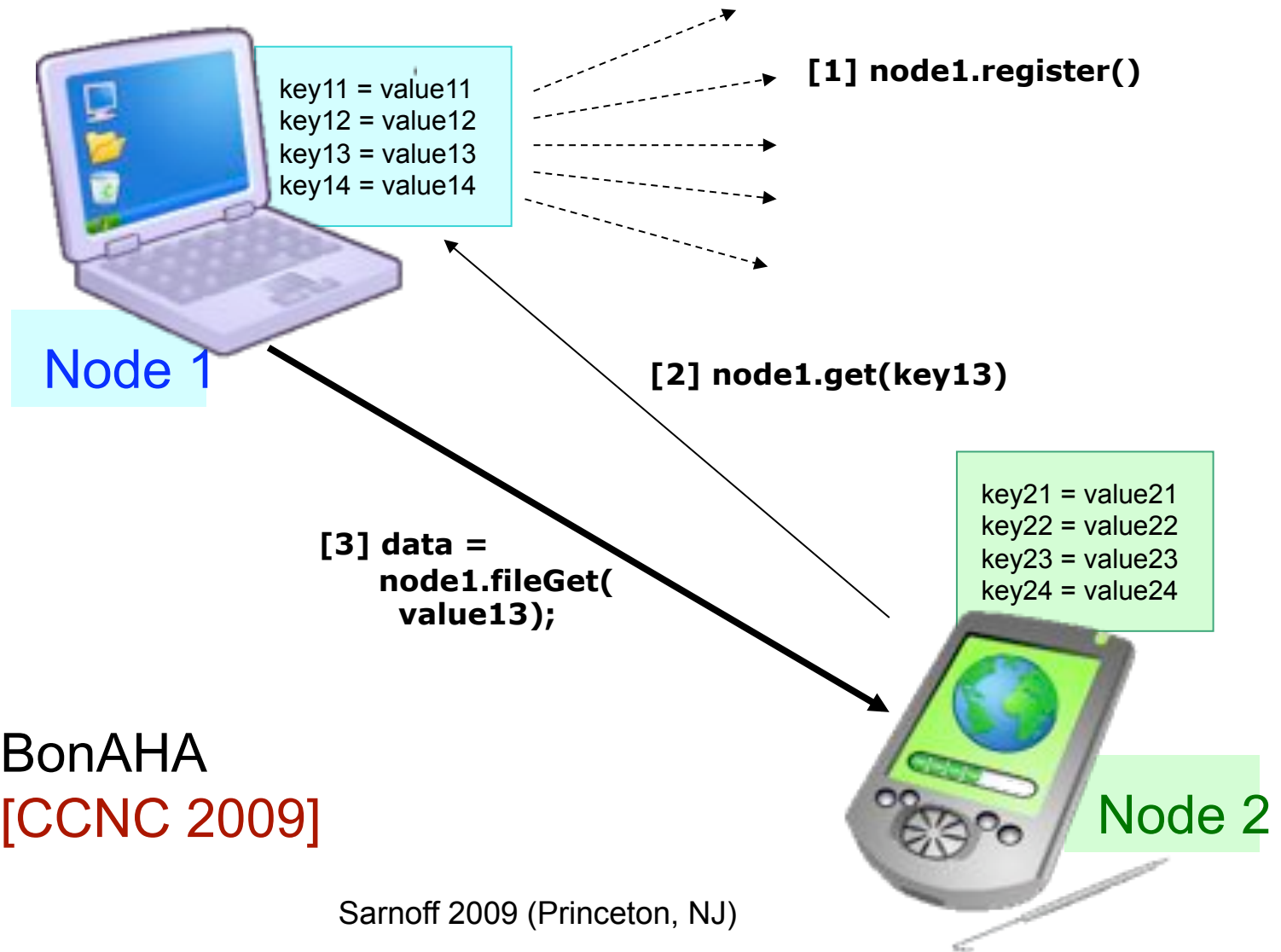
- Provides ability to query self for results
- Searches the cache index using **Swish-e** library
- Presents results in any of three formats: HTML, XML and plain text
- Similar in concept to **Google Desktop**



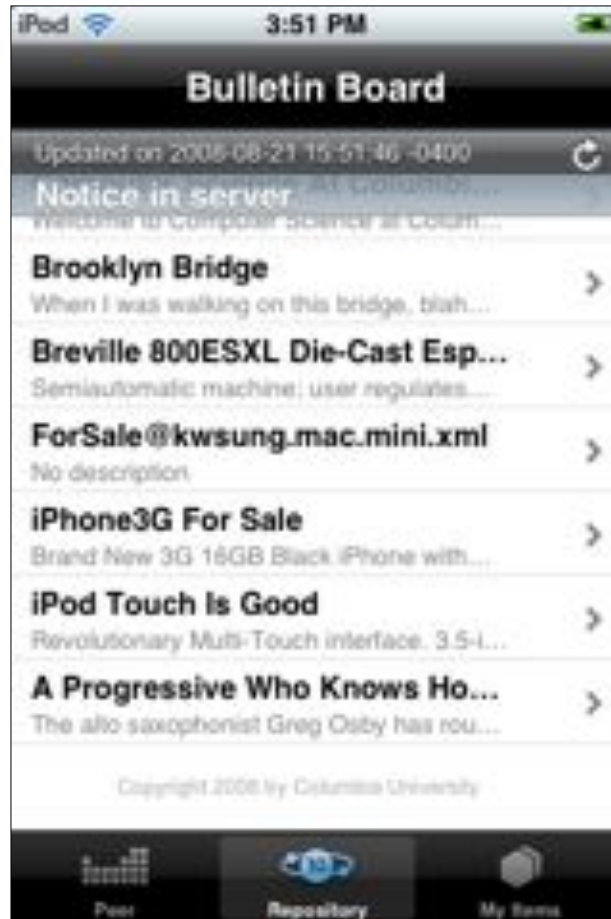
Email exchange



BonAHA framework

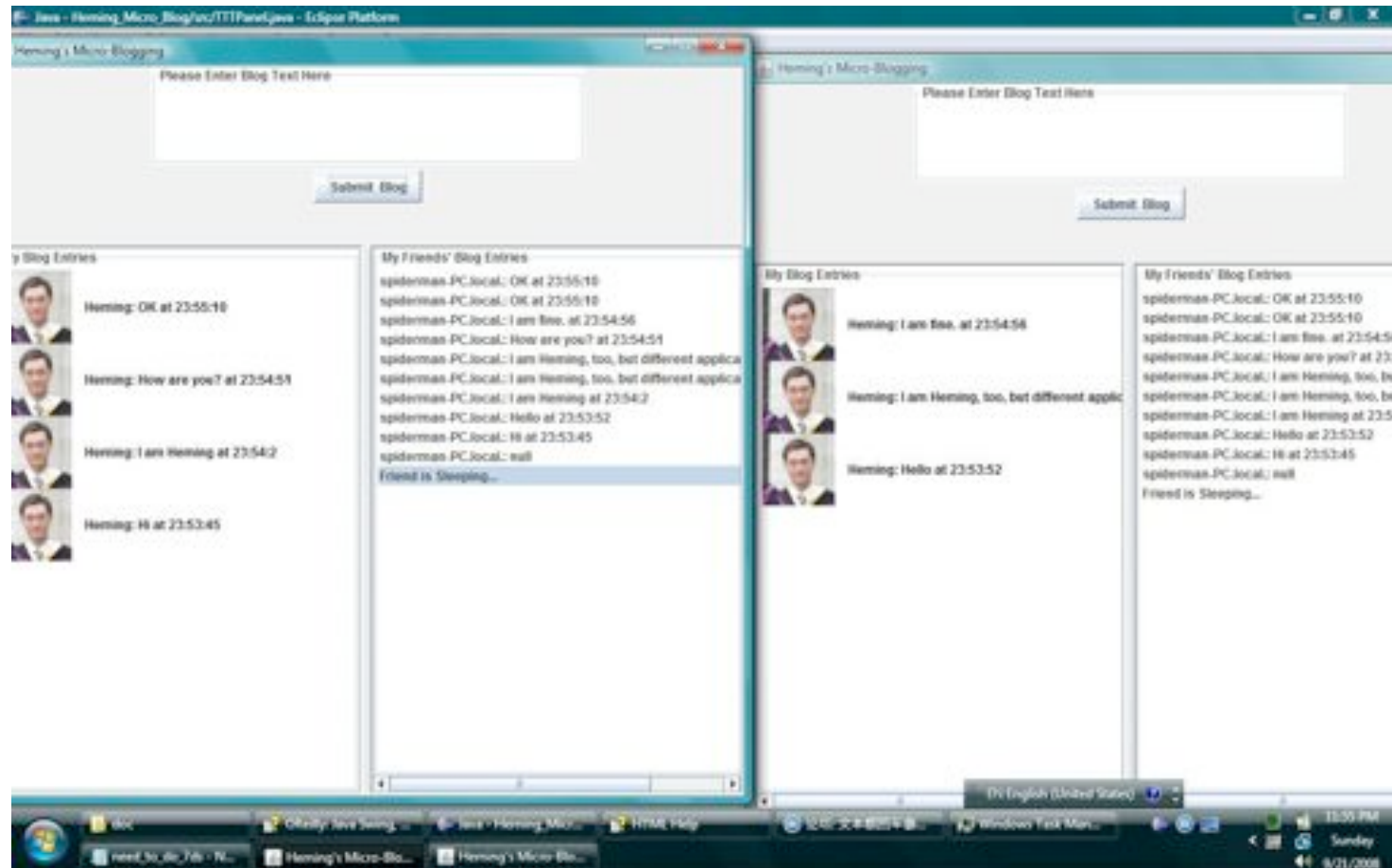


Bulletin Board System



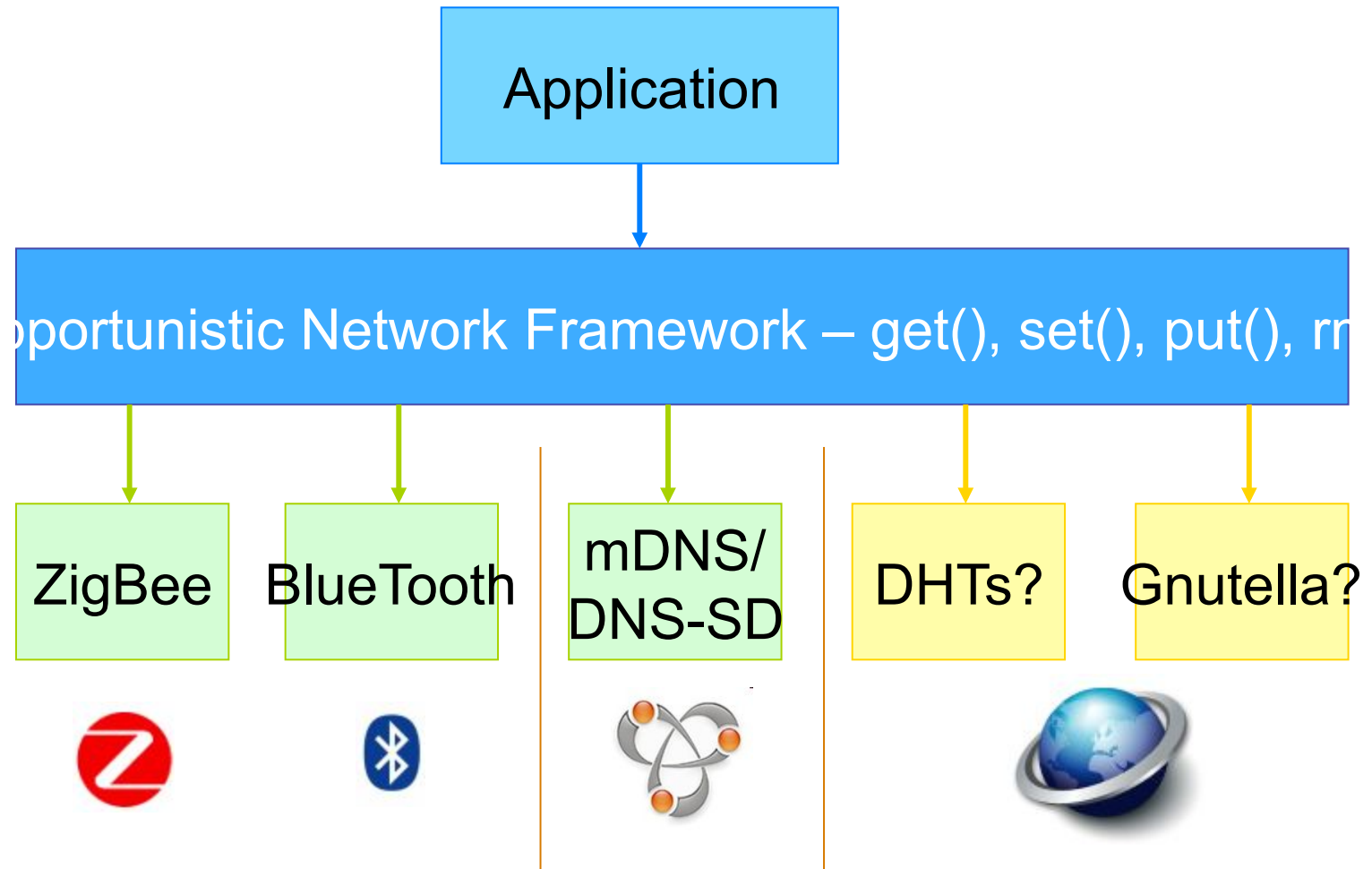
Written in Objective-C, for iPod Touch

Local Microblogging



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Generic service model?



Conclusion

- Abandon notion of a clean-slate next-generation Internet
 - that magically fixes all of our problems
- Need for good engineering solutions
 - with user needs, not (just) vendor needs
- Research driven by real, not imagined, problems
 - factor 10 problems: reliability & OpEx
 - more reliability and usability, less sensor networks
- Build a 5-nines network out of unreliable components
- Make network disruptions less visible
- Transition to “self-service” networks
 - support non-technical users, not just NOCs running HP OpenView or Tivoli